

CHAPTER I

INTRODUCTION

This chapter presents about background of the study, statement of problems, objective of study, significance of study, and definition of key terms.

A. Background of Study

God creates the human in this world and also creates many different languages. So we can do communicate with others every day in our life. We have to be thankful because our lives are the gift from God. Like a verse in Al-Qur'an Q.S. AR -Room 22, talks about the power of languages as following:

وَمِنْ آيَاتِهِ خَلْقُ السَّمَاوَاتِ وَالْأَرْضِ وَاخْتِلَافُ أَلْسِنَتِكُمْ وَأَلْوَانِكُمْ ۚ إِنَّ فِي ذَلِكَ
لَآيَاتٍ لِّلْعَالَمِينَ.

One of the most important languages in this world is English language, because it is used for international language. English language is used for many official meetings such as the United Nations, international events, international media, and other official events involving many countries in the world. Because of it, many people want to learn English language.

In Indonesia, English language is very much taught and learned in the schools and university. So, here it is where the creativities of the teacher are much needed for making easy to explanation the materials and the students can understand the lesson quickly. The teacher must set his/her ways of teaching and learning English in the classroom as well as possible in order the explanation to the students by using technology and with that teaching and learning English in the class can be more effective.

Technology is very important in helping students to understand the lesson especially in English lesson, all sciences including technological sciences in the world and in the hereafter are set in the holy Quran, Allah says in Qur'an Q.S. AR-Rahman verse 33 as follows.

يَا مَعْشَرَ الْجِنِّ وَالْإِنسِ إِنِ اسْتَطَعْتُمْ أَنْ تَنْفُذُوا مِنْ أَقْطَارِ السَّمَاوَاتِ وَالْأَرْضِ
فَافْذُوا ۗ لَا تَنْفُذُونَ إِلَّا بِسُلْطَانٍ

Technology is based on this verse, Allah said, science is very important for humans. Humans can do anything with science. Allah gave intelligence to the humans. Intelligence must be honest, empowered by learning and working. Moreover, Allah had explained to jinn and humans, that they can penetrate the heavens and the earth with science (technology), but it is only limited unless get the permission of Allah because there is no capable force of rivaling the power of Allah.

Over the years, technology is being a big necessity for many people in their various types of activities in the life because the technology almost all aspects of life are supported by technology advances. The use of technology has become an important part of the learning process in and out of the class. Technology has always been an important part of teaching and learning environment. It is an essential part of the lecturers' profession through which they can use it to facilitate learners' learning. When we talk about technology in teaching and learning, the word 'integration' is used.

As technology becomes part of our everyday lives, it is time to rethink the idea of integrating technology into teaching to support the learning process. That is to say, technology becomes an integral part of the learning experience and a significant issue for teachers, from the beginning of preparing learning experiences through to teaching and learning process (Eady & Locyer, 2013). So, many things that can people do with technology such as the use of internet or social media including in the educational field in the classroom that can support the achievement of the educational purposes easily.

In social media, there are still many debates about the positive and negative aspects of social media because there are many harmful ways in which the social media could be used and it can make the social media user be addicted. But in the positive way, the social media for example Whatsapp application can be a source of information or knowledge academically and off-academic if it is used wisely.

Whatsapp application as a smartphone and web-based instant message application that allows users to exchange information using a variety of media including text, image, video, and audio messenger, it is a free, easy to use, and fast (Church & Olieveira, 2013). For some educational institutions, Whatsapp application is needed for several educational activities such as publishing the discussing presentation, for submitting the tasks or assignments from the learners to the teachers, and moreover, sharing the source of the materials in teaching and learning English.

In education, Whatsapp included in to the educational technology that can be used as tool in the management and development of education. The function of Whatsapp in development education are included the activities in employing technology of education. The employing features Whatsapp of chat group for example, can be used by the lecturers and the students for doing activities of communication, discussion, and to improve the effectiveness of teaching and learning English (Cetinkaya, 2017).

Teaching and learning are a process that includes many activities indeed. These activities interact as a learners work toward their goal and incorporate new knowledge, behaviors, and skill that add to their range of learning experiences. In this condition, the lecturer try to use a media of Whatsapp application to improve the teaching and learning English in the class and make easy the activities of teaching and learning activities such as submitting the tasks or assignments from the learners to the lecturers, sharing the source of the materials in teaching English.

To improve the teacher in teaching and learning English, the teachers in Antasari State Islamic University usually using some ways in teaching and learning process, many teachers' especially at English Education Department is using Whatsapp application in teaching because nowadays the technology is growing up and all of the teachers need to use the social media to improve the teaching and learning process and now in other side the social media is often used with most society and almost students are also using a Whatsapp, so to facilitate the teacher to give assignments or to sharing the sources of materials, the teacher need a Whatsapp application as a media in teaching to helpful her/his students to get many sources of the materials.

At the last, the teachers must have a communication with the students for outside teaching and learning such as sharing the materials, and discussion because in fact about Antasari State Islamic University especially at English Education Department is not much media to use as communication between the teachers and the students to more discussion. So, by using a Whatsapp application students and teacher can do more discussion.

This research focuses in using Whatsapp application for outside teaching and learning English because it is as social media that is most popular in society. Whatsapp application is a social media designed to facilitate in communicates though some features of is available. That are several features of Whatsapp included Chat Group, web and desktop, call and video, Encryption end to end, sending a picture and video, voice note, and

document. With that features of Whatsapp we can be usefor activities that are useful especially in education system.

Based on the explanation above, the researcher is interested in conducting the research and the researcher prefer to write a thesis on the title: **“The Use of Whatsapp Application as a Media for Outside Teaching and Learning English at English Education Department in Tarbiyah and Teacher Training Faculty”**.

B. Statement of Problems

By conducting this research, the researcher wants to investigate some problems which are followed as follow:

1. What are the roles of Whatsapp application for outside teaching and learning English at English Education Department?
2. What are the advantages of Whatsapp application for outside teaching and learning English?
3. What are the disadvantages of Whatsapp application for outside teaching and learning English?

C. Objectives of Study

The aim of this study is to know the processes of teaching and learning by using a Whatsapp application when the lecturer teaches her/his students. The specific objectives of the study include:

1. To know what are the roles of Whatsapp application for outside teaching and learning English at English Education Department.
2. To describe what are the advantages of Whatsapp application for outside teaching and learning English.
3. To analyze what are the disadvantages of Whatsapp application for outside teaching and learning English.

D. Significance of Study

The results of this study are expected to provide good benefits that are practical as well as theoretical, among others, as follows:

1. Theoretically

The result of the research was really expected to give the benefit, contribute, and to give some informative inputs for the lecturers for using a Whatsapp application for outside teaching and learning English.

2. Practically

a. For students

This research expected to make the students more easy to get the materials of the lesson, share the materials, easy to make discussion, asking and answer the question of the lesson by using Whatsapp application and students more organized themselves when in learning English.

b. For Lecturer

This research is expected to help the lecturers easier to make discussion for outside teaching and learning English and share the material of the lesson to the students by using Whatsapp application, so they can learn well.

c. For Researcher

This research is very useful as a reference to improve further research.

E. Definition of Key Terms

To avoid miss interpretation and miss understanding to this research, the researcher feels necessary to explain some terms dealing with the title as follows:

1. WhatsApp application

Whatsapp application is one of the mobile phone application and web-based social network that integrates with various applications used to communicate with other users, ranging from education, business, and entertainment many developed in this social networking site (Prajana, 2017).

WhatsApp application in this research is the application of WhatsApp that the English teacher used to teach English as media for outside teaching and learning activities.

2. Teaching and Learning English

Teaching and learning are two different processes but there is significant interaction and both of them also influence each other. The teaching and learning English is an activity involving the teachers and pupils who purpose to understand the English language material including four skills such as speaking, listening, reading, and writing, and then the students must practice it and develop it.

Teaching and learning English in this research is the activity involving teacher and students in uses WhatsApp application as media for outside teaching and learning English.

3. Outside Teaching and Learning English

Digital technology may have uncovered immense scope for potential formal language learning in the class and also accessible informal learning power outside the classroom (Thorne & Sykes, 2009).

Outside Teaching and Learning English in this research is the processes in teaching and learning by using a social media of Whatsapp application from the teacher to teach her/his students before coming to the classroom and after teaching the materials.