

**INTERCULTURAL COMMUNICATION PROBLEMS FACED BY  
EXCHANGE STUDENTS IN BANJARMASIN**

**By**

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**ANTASARI STATE ISLAMIC UNIVERSITY**

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BANJARMASIN

**INTERCULTURAL COMMUNICATION PROBLEMS FACED BY  
EXCHANGE STUDENTS IN BANJARMASIN**

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**by**

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### STATEMENT OF AUTHENTICITY

I, the undersigned, Novia Ayu Lestari, declare that this undergraduate thesis is my original work, gathered and utilized especially to fulfil the purposes and objectives of this study, and has not been previously submitted to any other university for any degree or other purposes. I also declare that the publications cited in this work have been properly acknowledged. If someday, it is proven otherwise, I understand that my degree will be revoked.

Banjarmasin, 2<sup>nd</sup> December 2020

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## ABSTRACT

**Novia Ayu Lestari.** 2020. Intercultural Communication Problems Faced by Exchange Students in Banjarmasin. Thesis. English Education Department, Faculty of Tarbiyah and Teacher Training, Antasari State Islamic University Advisor: (I) Hj. Nurlaila Kadariyah, S.Ag., M.Pd. (II) Nor Izatil Hasanah, S.Pd., M.Pd.

**Key words:** Intercultural Communication, Problems, Exchange Students

Nowadays, many governments provide study abroad. It is quite possible that a person may have some communication problems when that person communicated with somebody from other culture. Based on this phenomenon, the researcher was interested in describing exchange students' problems.

This research describes the problems of intercultural communication faced by exchange students in Banjarmasin. The design of this research was descriptive qualitative research. The subject in this research was the XI grade exchange students in SMAN 7 Banjarmasin. The object in this research was the intercultural problems that exchange students faced in Banjarmasin. In conducting the research, to collect the data, the researcher interviewed exchange students about their intercultural problems and how exchange students adapt it, also observed exchange students while communicate with other people and doing daily habits.

The result showed that intercultural problems faced by exchange students such as stereotype, language barrier, and culture shock. The researcher also found how exchange students adapt to intercultural communication problems such as empathy, develop communication flexibility, make a personal relationship with the host, study the culture of the host and our own, and participate in cultural activities. Therefore, the finding of this research is expected to exchange students can learn about the country to be visited before visiting the country.

## ABSTRAK

**Novia Ayu Lestari.** 2020. Intercultural Communication Problems Faced by Exchange Students in Banjarmasin. Skripsi. Jurusan Tadris Bahasa Inggris, Fakultas Tarbiyah dan Keguruan, UIN Antasari Banjarmasin. Dosen Pembimbing: (I) Hj. Nurlaila Kadariyah, S.Ag., M.Pd. (II) Nor Izatil Hasanah, S.Pd., M.Pd.

**Kata Kunci:** Komunikasi Antar Budaya, Masalah, Para Pertukaran Pelajar.

Saat ini banyak pemerintah yang menyediakan program studi di luar negeri. Sangat mungkin bahwa seseorang mungkin mengalami beberapa masalah komunikasi ketika orang tersebut berkomunikasi dengan seseorang dari budaya lain. Berdasarkan fenomena tersebut, maka peneliti tertarik untuk mendeskripsikan permasalahan siswa pertukaran.

Penelitian ini mendeskripsikan masalah komunikasi antar budaya yang dihadapi siswa pertukaran di Banjarmasin. Desain penelitian ini adalah penelitian kualitatif deskriptif. Subjek dalam penelitian ini adalah siswa kelas XI pertukaran di SMAN 7 Banjarmasin. Objek dalam penelitian ini adalah permasalahan antar budaya yang dihadapi siswa pertukaran di Banjarmasin. Dalam melakukan penelitian, untuk mengumpulkan data, peneliti mewawancarai siswa pertukaran tentang masalah antar budaya mereka dan bagaimana siswa pertukaran menyesuaikannya, juga mengamati pertukaran siswa saat berkomunikasi dengan orang lain dan melakukan kebiasaan sehari-hari.

Hasil penelitian menunjukkan bahwa permasalahan antar budaya yang dihadapi siswa pertukaran seperti stereotip, masalah bahasa, dan kejutan budaya. Peneliti juga menemukan bagaimana siswa pertukaran beradaptasi dengan masalah komunikasi antar budaya seperti empati, mengembangkan fleksibilitas komunikasi, menjalin hubungan pribadi dengan tuan rumah, mempelajari budaya tuan rumah dan budaya kita sendiri, dan berpartisipasi dalam kegiatan budaya. Oleh karena itu, dengan adanya penelitian ini diharapkan mahasiswa dapat saling belajar tentang negara yang akan dikunjungi sebelum berkunjung.

**MOTTO**

**“I do not allow anyone acting against me to look down upon me.”**

**-Akashi Seijuro-**

## **DEDICATION**

I dedicate this thesis for:

1. My beloved parents, Muhammad Iqbalsyah and Jumiati who always pray for me and give me endless love, supports in mentally, spiritually, and materially during the time of study and the process of making this thesis.
2. My little brother, Muhammad Royyan who always gives me happiness and support.
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محمد و على اله و صحبه اجمعين اما بعد

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Finally, the researcher hopes that this research will be useful for the next researchers. The writer admits that this research paper is not perfect yet. Therefore, suggestion will be expected to make it better.

Banjarmasin, 2<sup>nd</sup> December 2020

A handwritten signature in black ink, appearing to read 'Novia Ayu Lestari', with a horizontal line underneath.

Novia Ayu Lestari

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