

**THE STUDENTS' STRATEGIES TO OVERCOME
INTERCULTURAL COMMUNICATION PROBLEMS
IN ENGLISH LEARNING**

**BY
MUHAMMAD AMIENULLAH**



**ANTASARI STATE ISLAMIC UNIVERSITY
BANJARMASIN
2024 AD / 1445 AH**

**THE STUDENTS' STRATEGIES TO OVERCOME
INTERCULTURAL COMMUNICATION PROBLEMS
IN ENGLISH LEARNING**

Undergraduate Thesis

Presented to Faculty of Tarbiyah and Teacher Training
in partial fulfillment of the requirements for the degree of
Sarjana Pendidikan

By
Muhammad Amienullah
NIM. 200101030502

**ANTASARI STATE ISLAMIC UNIVERSITY
FACULTY OF TARBIYAH AND TEACHER TRAINING
ENGLISH EDUCATION STUDY PROGRAM
BANJARMASIN
2024 AD / 1445 AH**

STATEMENT OF AUTHENTICITY

I, the undersigned, Muhammad Amienullah declare that this undergraduate thesis is my original work, gathered and utilized specially to fulfil the purposes and objectives of this study, and has not been previously submitted to any other university for any degree or other purposes. I also declare that the publications cited in this work have been properly acknowledged. If someday, it is proven otherwise, I understand that my degree will be revoked.

Banjarmasin, 5th March 2024

The writer,



Muhammad Amienullah



**KEMENTERIAN AGAMA
UNIVERSITAS ISLAM NEGERI ANTASARI
FAKULTAS TARBIYAH DAN KEGURUAN
PRODI TADRIS BAHASA INGGRIS**

Jalan Jenderal Ahmad Yani KM. 4,5 Banjarmasin Telepon (0511) 3253939 Faksimile (0511) 3274492
Web: www.ftk.iain-antasari.ac.id

SURAT BUKTI BEBAS PLAGIASI

Nomor: B-93/Un.14/III.1.f/PP.00.9/03/2024

Ketua Program Studi Tadris Bahasa Inggris menerangkan bahwa mahasiswa dengan identitas berikut:

Nama : Muhammad Amienullah
NIM : 200101030502
Program : S-1
Program Studi : Tadris Bahasa Inggris

Judul Skripsi:

The Students' Strategies to Overcome Intercultural Communication Problems in English Learning

Hasil Uji Plagiasi : 11 %

Berdasarkan hasil uji plagiasi dengan menggunakan www.turnitin.com bahwa naskah skripsi ini dinyatakan memenuhi syarat batas maksimal plagiasi 25%.

Demikian surat keterangan ini dibuat untuk dipergunakan sebagaimana mestinya.

Banjarmasin, 08 Maret 2024

Ketua Program Studi
Tadris Bahasa Inggris



Afifah Linda Sari

APPROVAL

Title : The Students' Strategies to Overcome Intercultural
Communication Problems in English Learning

Name : Muhammad Amienullah

SRN : 200101030502

Faculty : Education and teacher training

Program : Undergraduate Study (S-1)

Department : English Education Department

Academic Year : 2023/2024

Place/Date of Birth : Palangkaraya, 9th June 2001

Address : Jl. Ardi M Rt. 07 Kel. Lahei II Kec. Lahei

After being checked and revised, the thesis has been approved to be examined in front of the board of Examiners of Faculty of Tarbiyah and Teacher Training UIN Antasari Banjarmasin.

Banjarmasin, 5 March 2024
Advisor



Hj. Nani Hizriani, S. Pd, MA
NIP.197711272003122001

Acknowledged by
Head of English Education Department
Faculty of Tarbiyah and Teacher Training
UIN Antasari Banjarmasin,



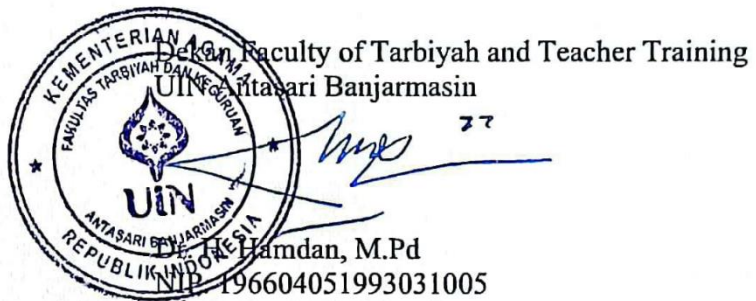
Atika Linda Sari, SS, M.Pd
NIP. 198711102015032004

VALIDATION

Title: The Students' Strategies to Overcome Intercultural Communication Problems in English Learning

Name: Muhammad Amienullah. SRN: 200101030502 has been examined by the board of thesis examiners of Faculty of Tarbiyah and Teacher Training UIN Antasari Banjarmasin.

Day : Monday
Date : 25 March 2024
Score : 82,4 (A)



THE BOARD OF EXAMINERS:

No.	Name	Signature
1.	Hj. Nani Hizriani, S.Pd, MA (Chairperson)	1
2.	Dr. Hj. Noor Maulidiyah, MA (1 st Member)	2
3.	Fajrianor, S.Pd, M.Pd (2 nd Member)	3

ABSTRACT

Muhammad Amienullah. 2024. The Students' Strategies to Overcome Intercultural Communication Problems in English Learning. Undergraduate Thesis. English Education Department, Faculty of Tarbiyah and Teacher Training, Antasari State Islamic University. Advisors: Hj. Nani Hizriani, S. Pd, MA

Keywords: Intercultural communication; Problem; Strategy

This research aimed to find out what problems and strategies are in overcoming intercultural communication. This research used a case study and a qualitative approach using a Likert scale and percentages to describe data and interviews. This research was conducted at the Darul Hijrah Islamic Boarding School. Researchers distributed questionnaires to find out the most representative problems in intercultural communication and interviewed 10 students to find out what strategies they used. The data results show that there are 5 problems in intercultural communication, namely anxiety, assumptions of similarities, ethnocentrism, stereotypes, and prejudice. Of these 5 problems, the one most experienced by students is the ethnocentrism aspect. Meanwhile, strategies to overcome them are recognizing cultural differences, self-evaluation, and recognizing cultural customs.

ABSTRAK

Muhammad Amienullah. 2024. *The Students' Strategies to Overcome Intercultural Communication Problems in English Learning*. Skripsi. Jurusan Tadris Bahasa Inggris., Fakultas Tarbiyah dan Keguruan, UIN Antasari Banjarmasin. Dosen Pembimbing: Hj. Nani Hizriani, S. Pd, MA

Kata kunci: Komunikasi Antar Budaya; Masalah; Startegi

Penelitian ini bertujuan untuk mengetahui apa saja permasalahan dan strategi dalam mengatasi komunikasi antarbudaya. Penelitian ini menggunakan studi kasus dan pendekatan kualitatif dengan menggunakan skala likert dan persentase untuk mendeskripsikan data serta wawancara. Penelitian ini dilakukan di Pondok Pesantren Darul Hijrah. Peneliti menyebarkan kuesioner untuk mengetahui masalah yang paling representatif dalam komunikasi antar budaya dan mewawancarai 10 siswa untuk mengetahui strategi apa yang mereka gunakan. Hasil data menunjukkan terdapat 5 permasalahan komunikasi antar budaya yaitu kecemasan, kesamaan asumsi, etnosentrisme, stereotip, prasangka. Dari 5 permasalahan tersebut, yang paling banyak dialami mahasiswa adalah aspek etnosentrisme. Sedangkan strategi untuk mengatasinya adalah mengenali perbedaan budaya, evaluasi diri, dan mengenali adat istiadat budaya.

ACKNOWLEDGEMENT

بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ
الْحَمْدُ لِلَّهِ رَبِّ الْعَالَمِينَ وَالصَّلَاةُ وَالسَّلَامُ عَلَى أَشْرَفِ الْأَنْبِيَاءِ وَالْمُرْسَلِينَ سَيِّدِنَا وَمَوْلَانَا مُحَمَّدٍ
وَعَلَى آلِهِ وَصَحْبِهِ أَجْمَعِينَ. أَمَّا بَعْدُ

Praise to Allah the Almighty who has been giving me guidance till the writer finished this thesis entitled “The Students' Strategies to Overcome Intercultural Communication Problems in English Learning”. Peace and salutation always be upon Prophet Muhammad P.B.U.H and all his friends who struggle for Allah. The writer like to express appreciation and gratitude to:

1. Dr. H. Hamdan, M.Pd, as the Dekan of Faculty of Tarbiyah and Teacher Training of Antasari State Islamic University and all his staff for their help in the Administrative matters.
2. Afifah Linda Sari, S.S, M.Pd, as the Head of English Education Department for the assistance and motivation.
3. My academic advisor, Hj. Nani Hizriani, S. Pd, MA, for the guidance and encouragement.
4. My thesis advisors, Hj. Nani Hizriani, S. Pd, as the advisor of content and research methods for the advice, helps, suggestion and correction.
5. All lecturers and assistants in Faculty of Tarbiyah and Teacher Training for the priceless knowledge.

6. The teacher, staff, and student of Darul Hijrah Islamic boarding school for his willingness to become a participant on this research.
7. My beloved parents, Liliharyanto, S. Pd. and Nurjanah, S. Pd. AUD who have given me sincere love, prayers, food, and money, have supported my process so that I can become what I am today.
8. Oktaviani, who always accompanies me on my happy and difficult days of working on this thesis.

Finally, the writer hopes that this research will be useful for the next researcher. The writer admits that this research paper is not perfect yet. Therefore, suggestion will be expected to make it better.

Banjarmasin, Syaban, 24th 1445 A.H
March, 5th, 2024 A.D

Writer

TABLE OF CONTENTS

TITLE PAGE	i
STATEMENT OF AUTHENTICITY.....	Error! Bookmark not defined.
PLAGIARISM-FREE CERTIFICATE	iii
APPROVAL.....	Error! Bookmark not defined.
VALIDATION.....	Error! Bookmark not defined.
ABSTRACT	v
ABSTRAK.....	vii
ACKNOWLEDGEMENT	viii
TABLE OF CONTENTS.....	x
LIST OF TABLES	xii
LIST OF FIGURE.....	xiii
LIST OF APPENDICES.....	xiv
CHAPTER I.....	1
INTRODUCTION.....	1
A. Background of Study.....	1
B. Definition of Key Terms	5
C. Research Questions	7
D. Objectives of Study	8
E. Significance of Study	8
CHAPTER II	10
THEORETICAL REVIEW	10
A. Intercultural Communication	10
B. Intercultural Communication Problems	11
C. Intercultural Communication Strategies	18
D. Review of Previous Study.....	24
CHAPTER III.....	26

RESEARCH METHOD	26
A. Research Design.....	26
B. Research Setting.....	28
C. Participant	29
D. Data	29
E. Technique of Data Collection	29
F. Research Instrument.....	31
G. Data Analysis	33
CHAPTER IV	37
FINDINGS AND DISCUSSION	37
A. Findings.....	37
B. Discussion	59
CHAPTER V	70
CLOSURE	70
A. Conclusion.....	70
B. Suggestions	72
REFERENCES.....	73
APPENDICES	78
CURRICULUM VITAE.....	93

LIST OF TABLES

1	Table 3.1 Research Instruments.....	31
2	Table 4.1 Average Results of the Recapitulation of each Aspect.....	48

LIST OF FIGURE

1	Figure 4.1 The First Finding of Anxiety	36
2	Figure 4.2 The Second Finding of Anxiety	37
3	Figure 4.3 The Third Finding of Anxiety.....	37
4	Figure 4.4 The First Finding of Assumption of similarity	38
5	Figure 4.5 The Second Finding of Assumption of similarity	39
6	Figure 4.6 The Third Finding of Assumption of similarity	40
7	Figure 4.7 The First Finding of Ethnocentrism	41
8	Figure 4.8 The Second Finding of Ethnocentrism	42
9	Figure 4.9 The Third Finding of Ethnocentrism	43
10	Figure 4.10 The First Finding of Stereotypes	43
11	Figure 4.11 The Second Finding of Stereotypes	44
12	Figure 4.12 The Third Finding of Stereotypes	45
13	Figure 4.13 The First Finding of Prejudice	46
14	Figure 4.14 The Second Finding of Prejudice	47
15	Figure 4.15 The Third Finding of Prejudice	47

LIST OF APPENDICES

1	Translation of Al-Qur'an	75
2	Research Instrument	76
3	Research Letters	80
4	Photographs	82
5	Categories Recapitulation from Questionnaire	83
6	Thesis Consultation Notes	89
7	Curriculum Vitae	90