

LAMPIRAN

1. Lampiran Kegiatan di Kantor Urusan Agama Kecamatan Banjarmasin Selatan
 - a. Penyuluhan Menikah tentang Keluarga Berencana



- b. Menikah di KUA Banjarmasin Selatan



2. Lampiran Bukti Membagikan Kuesioner





3. Lampiran Angket Kuesioner Penelitian

KUESIONER PENELITIAN

Banjarmasin, November 2023

Hal : *Kuesioner Penelitian*

Lamp. : 1 (satu) berkas

Kepada Yth.
Masyarakat Yang berdomisili di
Banjarmasin Selatan
Di-
Banjarmasin

Dengan hormat,
Dengan ini saya,
Nama : Akhsay Rizky
NIM : 190104030164

Dengan ini saya memohon kesediaan Saudara/I untuk mengisi angket ini guna mengumpulkan data penelitian dalam rangka menyelesaikan tugas akhir skripsi di Universitas Islam Negeri Antasari Banjarmasin, Program Studi Manajemen Dakwah.

Tujuan penelitian ini adalah untuk mengetahui Pengaruh Kinerja pegawai , dan Kualitas Kerja terhadap Kepuasan masyarakat pada masyarakat yang berdomisili di Kecamatan Banjarmasin Selatan. Untuk itu saya sangat mengharapkan ketulusan dan kerelaan Saudara/I untuk menjawab pernyataan dalam kuesioner ini.

Atas kesediaan dan partisipasi Saudara/I dalam mengisi angket ini saya ucapkan terima kasih.

Hormat saya,

Akhsay Rizky

A. Identitas Responden

Berilah tanggapan dengan mengisi titik-titik serta memberikan tanda silang (X) pada salah satu jawaban yang sesuai dengan keadaan Anda.

- a. Nama : (bila bersedia)
- b. Jenis Kelamin :
 - a) Laki-laki
 - b) Perempuan
- c. Usia :
 - a) 17 - 28 Tahun
 - b) 29 - 39 Tahun
 - c) > 40 Tahun
- d. Pendidikan terakhir :
 - a) SD
 - b) SMP
 - c) SMA
 - d) Sarjana/ Diploma
- e. Pekerjaan :
 - a) Pegawai Negeri Sipil/ TNI – POLRI
 - b) Pegawai Swasta / BUMN
 - c) Pelajar / Mahasiswa
 - d) Wiraswasta
 - e) Lainnya

B. Petunjuk Pengisian

Berilah tanda silang (X) pada salah satu alternative jawaban yang Saudara anggap penting sesuai dengan keadaan Saudara sebenarnya.

Kreteria jawaban sebagai berikut:

SS = Sangat Setuju

ST = Setuju

RR = Ragu-ragu

TS = Tidak Setuju

STS = Sangat Tidak Setuju

KINERJA KARYAWAN (X₁)

| No | Pernyataan | SS | S | R | TS | ST |
|----|---|----|---|---|----|----|
| | | | | R | | S |
| | Kualitas Kinerja pegawai | | | | | |
| 1 | Pegawai KUA Kecamatan Banjarmasin Selatan bekerja dengan baik dalam melayani masyarakat. | | | | | |
| 2 | Pegawai KUA Kecamatan Banjarmasin Selatan bekerja dengan secara tepat dalam pelayanan. | | | | | |
| | Kuantitas Kinerja pegawai | | | | | |
| 1 | Pegawai KUA Kecamatan Banjarmasin Selatan dapat menyelesaikan pekerjaan sesuai dengan permintaan yang telah ditentukan. | | | | | |
| 2 | Pegawai KUA Kecamatan Banjarmasin Selatan dapat mengambil keputusan atau menyelesaikan masalah. | | | | | |
| | Ketepatan waktu | | | | | |
| 1 | Pegawai KUA Kecamatan Banjarmasin Selatan memulai pekerjaan sesuai dengan aturan yang berlaku. | | | | | |
| 2 | Pegawai KUA Kecamatan Banjarmasin Selatan cekatan terhadap permintaan dari masyarakat. | | | | | |

| Efektivitas | | | | | | |
|-------------|--|--|--|--|--|--|
| 1 | Pegawai KUA Kecamatan Banjarmasin Selatan fokus selama melayani anda. | | | | | |
| 2 | Pegawai KUA Kecamatan Banjarmasin Selatan memberikan solusi terkait dengan keperluan anda. | | | | | |
| 3 | Pegawai KUA Kecamatan Banjarmasin Selatan memberikan penjelasan terkait dengan keperluan anda. | | | | | |
| Kemandirian | | | | | | |
| 1 | Pegawai KUA Kecamatan Banjarmasin Selatan mampu bekerja secara mandiri. | | | | | |
| 2 | Pegawai KUA Kecamatan Banjarmasin Selatan mampu melakukan pekerjaan dengan tanggung jawab atas pekerjaan yang dilakukan. | | | | | |

KUALITAS PELAYANAN (X₂)

| No | Pernyataan | S | S | R | TS | S |
|-----------|---|---|---|---|----|---|
| | | S | S | R | TS | S |
| Sikap | | | | | | |
| 1 | Pegawai bersikap ramah kepada saya. | | | | | |
| 2 | Pegawai bersikap sopan kepada saya. | | | | | |
| 3 | Saya merasa nyaman saat diberi pelayanan. | | | | | |
| Perhatian | | | | | | |
| 1 | Pegawai memahami kebutuhan saya. | | | | | |
| 2 | Pegawai memberikan perhatian kepada saya. | | | | | |
| 3 | Pegawai mengutamakan kepentingan saya. | | | | | |
| 4 | Pegawai memberikan pelayanan secara maksimal kepada saya. | | | | | |
| Tindakan | | | | | | |

| | | | | | | |
|----------------|--|--|--|--|--|--|
| 1 | Pegawai dapat bertanggung jawab dalam melaksanakan keperluan saya. | | | | | |
| 2 | Pegawai berinisiatif untuk membantu menyelesaikan kesulitan saya. | | | | | |
| 3 | Penanganan antrian dilakukan dengan teratur sesuai dengan yang diharapkan. | | | | | |
| 4 | Pegawai tanggap dalam memberikan pelayanan kepada saya. | | | | | |
| Kemampuan | | | | | | |
| 1 | Pegawai mempunyai pengetahuan untuk menjawab pertanyaan saya. | | | | | |
| 2 | Pegawai mampu menyampaikan informasi yang dapat saya mengerti. | | | | | |
| 3 | Pegawai dapat menciptakan komunikasi yang baik kepada masyarakat. | | | | | |
| 4 | Pegawai dapat merespon dengan baik apa yang menjadi keluhan masyarakat. | | | | | |
| Penampilan | | | | | | |
| 1 | Gedung yang dimiliki KUA Kecamatan Banjarmasin Selatan memadai. (toilet, ruang tamu dll) | | | | | |
| 2 | Kondisi ruangan dalam keadaan rapi, harum, dan bersih. | | | | | |
| 3 | Pegawai berpakaian rapi dan sesuai dengan aturan. | | | | | |
| 4 | KUA Kecamatan Banjarmasin Selatan menyediakan sarana parkir kendaraan yang luas. | | | | | |
| Tanggung Jawab | | | | | | |
| 1 | Ketepatan waktu pelayanan sesuai dengan waktu yang ditentukan. | | | | | |
| 2 | KUA Kecamatan Banjarmasin Selatan bertanggung jawab terhadap keamanan dokumen. | | | | | |

KEPUASAN MASYARAKAT (Y)

| No | Pernyataan | S | S | RR | T | S |
|----|---|---|---|----|---|---|
| | Kesesuaian Harapan | S | S | | T | S |
| 1 | Pelayanan yang diberikan Pegawai KUA Kecamatan Banjarmasin Selatan sesuai dengan kebutuhan saya. | | | | | |
| 2 | Pelayanan yang diberikan Pegawai KUA Kecamatan Banjarmasin Selatan cepat serta tepat sesuai dengan permintaan saya. | | | | | |
| 3 | Apa yang saya perlukan di KUA Kecamatan Banjarmasin Selatan mampu memenuhi kebutuhan saya. | | | | | |
| | Persepsi Kinerja | | | | | |
| 1 | Kinerja pegawai pelayanan di KUA Kecamatan Banjarmasin Selatan sangat baik. | | | | | |
| 2 | Saya mendapat informasi dengan cepat serta tepat. | | | | | |
| 3 | Saya mendapat kemudahan dalam pelayanan administrasi/surat-menyurat. | | | | | |
| 4 | Saya merasa nyaman selama diberi pelayanan. | | | | | |
| 5 | Saya merasa aman selama diberi pelayanan. | | | | | |
| | Penilaian Pelanggan | | | | | |
| 1 | Pegawai KUA Kecamatan Banjarmasin Selatan berpengetahuan luas ketika menangani keperluan saya. | | | | | |
| 2 | Pegawai KUA Kecamatan Banjarmasin Selatan memberikan informasi yang saya perlukan dengan cepat. | | | | | |
| 3 | Pegawai KUA Kecamatan Banjarmasin Selatan menerapkan 3S (Senyum, Sapa, Salam). | | | | | |

4. Lampiran 4 Tabulasi Data

HASIL REKAPITULASI DATA JAWABAN 100 RESPONDEN

1. HASIL REKAPITULASI JAWABAN VARIABEL KINERJA PEGAWAI (X₁)HASIL REKAP JAWABAN KUESIONER VARIABEL KINERJA PEGAWAI (X₁)

| Responden | KINERJA PEGAWAI | | | | | | | | | | | Jumlah | Rata-rata |
|-----------|-----------------|------|------|------|------|------|------|------|------|-------|-------|--------|-----------|
| | x1.1 | x1.2 | x1.3 | x1.4 | x1.5 | x1.6 | x1.7 | x1.8 | x1.9 | x1.10 | x1.11 | | |
| 1 | 3 | 3 | 4 | 4 | 5 | 5 | 4 | 4 | 4 | 4 | 5 | 45 | 4.09 |
| 2 | 4 | 4 | 4 | 5 | 4 | 4 | 5 | 5 | 4 | 5 | 4 | 48 | 4.36 |
| 3 | 4 | 5 | 4 | 4 | 3 | 1 | 3 | 3 | 4 | 4 | 3 | 38 | 3.45 |
| 4 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 42 | 3.82 |
| 5 | 4 | 4 | 3 | 4 | 3 | 2 | 3 | 3 | 3 | 4 | 3 | 36 | 3.27 |
| 6 | 4 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 42 | 3.82 |
| 7 | 4 | 4 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 5 | 5 | 51 | 4.64 |
| 8 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 4 | 41 | 3.73 |
| 9 | 3 | 3 | 4 | 3 | 3 | 4 | 4 | 3 | 4 | 3 | 3 | 37 | 3.36 |
| 10 | 4 | 4 | 4 | 4 | 3 | 2 | 5 | 3 | 4 | 4 | 3 | 40 | 3.64 |
| 11 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 42 | 3.82 |
| 12 | 3 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 41 | 3.73 |
| 13 | 3 | 3 | 4 | 4 | 3 | 4 | 3 | 3 | 4 | 4 | 3 | 38 | 3.45 |
| 14 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 42 | 3.82 |
| 15 | 3 | 3 | 4 | 4 | 2 | 4 | 4 | 4 | 4 | 4 | 2 | 38 | 3.45 |
| 16 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 42 | 3.82 |
| 17 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 4 | 3 | 4 | 41 | 3.73 |
| 18 | 2 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 42 | 3.82 |
| 19 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 5 | 4 | 4 | 5 | 48 | 4.36 |
| 20 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 44 | 4.00 |
| 21 | 4 | 3 | 5 | 4 | 3 | 2 | 4 | 4 | 5 | 4 | 3 | 41 | 3.73 |
| 22 | 4 | 4 | 3 | 3 | 4 | 2 | 3 | 4 | 3 | 3 | 4 | 37 | 3.36 |
| 23 | 4 | 4 | 4 | 4 | 5 | 2 | 4 | 4 | 4 | 4 | 5 | 44 | 4.00 |
| 24 | 4 | 4 | 5 | 4 | 4 | 4 | 3 | 4 | 5 | 4 | 4 | 45 | 4.09 |
| 25 | 4 | 4 | 4 | 5 | 3 | 4 | 4 | 3 | 4 | 5 | 3 | 43 | 3.91 |
| 26 | 4 | 4 | 4 | 4 | 3 | 2 | 4 | 4 | 4 | 4 | 3 | 40 | 3.64 |
| 27 | 4 | 4 | 5 | 4 | 3 | 3 | 5 | 5 | 5 | 4 | 3 | 45 | 4.09 |
| 28 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 43 | 3.91 |
| 29 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 46 | 4.18 |
| 30 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 43 | 3.91 |
| 31 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 55 | 5.00 |
| 32 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 44 | 4.00 |
| 33 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 35 | 3.18 |
| 34 | 4 | 3 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 3 | 40 | 3.64 |
| 35 | 4 | 3 | 3 | 4 | 3 | 4 | 3 | 4 | 3 | 4 | 3 | 38 | 3.45 |
| 36 | 3 | 2 | 3 | 4 | 3 | 3 | 4 | 4 | 3 | 4 | 3 | 36 | 3.27 |
| 37 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 43 | 3.91 |
| 38 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 33 | 3.00 |
| 39 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 42 | 3.82 |
| 40 | 2 | 2 | 4 | 4 | 2 | 4 | 4 | 4 | 4 | 4 | 2 | 36 | 3.27 |
| 41 | 4 | 4 | 4 | 5 | 5 | 2 | 3 | 3 | 4 | 5 | 5 | 44 | 4.00 |
| 42 | 4 | 3 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 5 | 5 | 50 | 4.55 |
| 43 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 39 | 3.55 |
| 44 | 5 | 3 | 3 | 4 | 4 | 3 | 3 | 4 | 3 | 4 | 4 | 40 | 3.64 |
| 45 | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 4 | 37 | 3.36 |
| 46 | 5 | 4 | 3 | 3 | 4 | 5 | 4 | 4 | 3 | 3 | 4 | 42 | 3.82 |
| 47 | 4 | 4 | 5 | 4 | 4 | 3 | 4 | 5 | 5 | 4 | 4 | 46 | 4.18 |
| 48 | 4 | 3 | 5 | 4 | 4 | 5 | 4 | 3 | 5 | 4 | 4 | 45 | 4.09 |
| 49 | 4 | 4 | 2 | 4 | 2 | 1 | 3 | 4 | 2 | 4 | 2 | 32 | 2.91 |
| 50 | 4 | 4 | 3 | 3 | 2 | 3 | 3 | 3 | 3 | 3 | 2 | 33 | 3.00 |

| Responden | KINERJA PEGAWAI | | | | | | | | | | | Jumlah | Rata-rata |
|-----------|-----------------|------|------|------|------|------|------|------|------|-------|-------|--------|-----------|
| | x1.1 | x1.2 | x1.3 | x1.4 | x1.5 | x1.6 | x1.7 | x1.8 | x1.9 | x1.10 | x1.11 | | |
| 51 | 3 | 3 | 3 | 4 | 4 | 3 | 4 | 3 | 3 | 4 | 4 | 38 | 3.45 |
| 52 | 3 | 3 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 3 | 39 | 3.55 |
| 53 | 4 | 4 | 3 | 4 | 4 | 4 | 5 | 4 | 3 | 4 | 4 | 43 | 3.91 |
| 54 | 4 | 4 | 4 | 4 | 4 | 2 | 4 | 4 | 4 | 4 | 4 | 42 | 3.82 |
| 55 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 45 | 4.09 |
| 56 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 43 | 3.91 |
| 57 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 43 | 3.91 |
| 58 | 3 | 3 | 4 | 5 | 5 | 4 | 4 | 3 | 4 | 5 | 5 | 45 | 4.09 |
| 59 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 44 | 4.00 |
| 60 | 3 | 2 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 40 | 3.64 |
| 61 | 3 | 3 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 43 | 3.91 |
| 62 | 3 | 3 | 5 | 5 | 3 | 4 | 4 | 4 | 5 | 5 | 3 | 44 | 4.00 |
| 63 | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 42 | 3.82 |
| 64 | 3 | 3 | 3 | 3 | 3 | 2 | 4 | 4 | 3 | 3 | 3 | 34 | 3.09 |
| 65 | 2 | 2 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 | 3.64 |
| 66 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 55 | 5.00 |
| 67 | 4 | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 38 | 3.45 |
| 68 | 4 | 5 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 47 | 4.27 |
| 69 | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 42 | 3.82 |
| 70 | 4 | 4 | 4 | 4 | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 49 | 4.45 |
| 71 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 44 | 4.00 |
| 72 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 42 | 3.82 |
| 73 | 3 | 3 | 5 | 4 | 3 | 3 | 4 | 4 | 5 | 4 | 3 | 41 | 3.73 |
| 74 | 3 | 3 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 43 | 3.91 |
| 75 | 5 | 4 | 5 | 4 | 4 | 2 | 4 | 4 | 5 | 4 | 4 | 45 | 4.09 |
| 76 | 3 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 41 | 3.73 |
| 77 | 2 | 3 | 5 | 5 | 3 | 3 | 5 | 4 | 5 | 5 | 3 | 43 | 3.91 |
| 78 | 2 | 3 | 4 | 4 | 3 | 3 | 5 | 5 | 4 | 4 | 3 | 40 | 3.64 |
| 79 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 42 | 3.82 |
| 80 | 4 | 4 | 5 | 5 | 4 | 4 | 5 | 5 | 5 | 5 | 4 | 50 | 4.55 |
| 81 | 3 | 4 | 5 | 4 | 5 | 5 | 4 | 4 | 5 | 4 | 5 | 48 | 4.36 |
| 82 | 3 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 41 | 3.73 |
| 83 | 3 | 4 | 4 | 4 | 5 | 5 | 4 | 3 | 4 | 4 | 5 | 45 | 4.09 |
| 84 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 44 | 4.00 |
| 85 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 42 | 3.82 |
| 86 | 4 | 3 | 4 | 4 | 3 | 4 | 3 | 3 | 4 | 4 | 3 | 39 | 3.55 |
| 87 | 3 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 41 | 3.73 |
| 88 | 4 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 42 | 3.82 |
| 89 | 4 | 3 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 3 | 41 | 3.73 |
| 90 | 2 | 2 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 | 3.64 |
| 91 | 4 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 45 | 4.09 |
| 92 | 2 | 3 | 5 | 5 | 4 | 3 | 5 | 5 | 5 | 5 | 4 | 46 | 4.18 |
| 93 | 4 | 3 | 4 | 4 | 5 | 3 | 4 | 3 | 4 | 4 | 5 | 43 | 3.91 |
| 94 | 4 | 3 | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 4 | 40 | 3.64 |
| 95 | 4 | 4 | 4 | 5 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 48 | 4.36 |
| 96 | 5 | 5 | 4 | 4 | 5 | 4 | 5 | 4 | 4 | 4 | 5 | 49 | 4.45 |
| 97 | 3 | 4 | 3 | 3 | 4 | 5 | 3 | 4 | 3 | 3 | 4 | 39 | 3.55 |
| 98 | 4 | 3 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 3 | 40 | 3.64 |
| 99 | 2 | 2 | 2 | 3 | 3 | 4 | 4 | 4 | 2 | 3 | 3 | 32 | 2.91 |
| 100 | 2 | 3 | 2 | 2 | 3 | 4 | 3 | 3 | 2 | 2 | 3 | 29 | 2.64 |

3. HASIL REKAPITULASI JAWABAN VARIABEL KEPUASAN MASYARAKAT (Y)

HASIL REKAP JAWABAN KUESIONER VARIABEL KEPUASAN MASYARAKAT (Y)

| Responden | KEPUASAN MASYARAKAT | | | | | | | | | | | Jumlah | Rata-rata |
|-----------|---------------------|----|----|----|----|----|----|----|----|-----|-----|--------|-----------|
| | y1 | y2 | y3 | y4 | y5 | y6 | y7 | y8 | y9 | y10 | y11 | | |
| 1 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 5 | 46 | 4.18 |
| 2 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 5 | 44 | 4.00 |
| 3 | 3 | 4 | 5 | 5 | 5 | 1 | 2 | 2 | 5 | 4 | 5 | 41 | 3.73 |
| 4 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 39 | 3.55 |
| 5 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 5 | 2 | 3 | 5 | 48 | 4.36 |
| 6 | 4 | 4 | 4 | 4 | 4 | 3 | 2 | 3 | 4 | 4 | 4 | 40 | 3.64 |
| 7 | 4 | 5 | 5 | 5 | 5 | 4 | 4 | 4 | 5 | 5 | 5 | 51 | 4.64 |
| 8 | 4 | 3 | 3 | 3 | 3 | 4 | 4 | 4 | 3 | 3 | 3 | 37 | 3.36 |
| 9 | 4 | 4 | 3 | 3 | 3 | 3 | 4 | 3 | 4 | 4 | 4 | 39 | 3.55 |
| 10 | 4 | 3 | 4 | 3 | 4 | 3 | 4 | 3 | 4 | 4 | 5 | 41 | 3.73 |
| 11 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 4 | 41 | 3.73 |
| 12 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 42 | 3.82 |
| 13 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 35 | 3.18 |
| 14 | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 4 | 4 | 4 | 40 | 3.64 |
| 15 | 5 | 5 | 5 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 47 | 4.27 |
| 16 | 3 | 3 | 4 | 3 | 4 | 3 | 4 | 4 | 5 | 5 | 5 | 43 | 3.91 |
| 17 | 3 | 3 | 3 | 4 | 3 | 4 | 3 | 4 | 4 | 4 | 3 | 38 | 3.45 |
| 18 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 43 | 3.91 |
| 19 | 4 | 4 | 5 | 4 | 4 | 3 | 3 | 3 | 5 | 5 | 5 | 45 | 4.09 |
| 20 | 5 | 4 | 3 | 2 | 2 | 1 | 3 | 2 | 5 | 4 | 5 | 36 | 3.27 |
| 21 | 4 | 4 | 5 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 5 | 45 | 4.09 |
| 22 | 4 | 3 | 3 | 2 | 2 | 3 | 3 | 3 | 4 | 4 | 5 | 36 | 3.27 |
| 23 | 5 | 5 | 4 | 3 | 4 | 1 | 1 | 1 | 4 | 5 | 5 | 38 | 3.45 |
| 24 | 4 | 4 | 5 | 4 | 5 | 4 | 5 | 4 | 5 | 3 | 4 | 47 | 4.27 |
| 25 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 5 | 5 | 5 | 5 | 46 | 4.18 |
| 26 | 4 | 4 | 3 | 3 | 5 | 5 | 4 | 4 | 5 | 5 | 5 | 47 | 4.27 |
| 27 | 3 | 3 | 3 | 4 | 4 | 4 | 4 | 5 | 5 | 5 | 5 | 45 | 4.09 |
| 28 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 5 | 4 | 4 | 3 | 46 | 4.18 |
| 29 | 5 | 4 | 4 | 4 | 5 | 5 | 4 | 5 | 4 | 4 | 4 | 48 | 4.36 |
| 30 | 3 | 3 | 3 | 4 | 3 | 4 | 5 | 5 | 1 | 1 | 5 | 37 | 3.36 |
| 31 | 5 | 5 | 5 | 5 | 5 | 5 | 2 | 5 | 5 | 5 | 5 | 52 | 4.73 |
| 32 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 5 | 4 | 4 | 4 | 47 | 4.27 |
| 33 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 4 | 38 | 3.45 |
| 34 | 4 | 4 | 4 | 4 | 4 | 2 | 2 | 2 | 3 | 3 | 3 | 35 | 3.18 |
| 35 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 5 | 4 | 4 | 4 | 48 | 4.36 |
| 36 | 3 | 3 | 4 | 3 | 3 | 4 | 4 | 3 | 4 | 4 | 5 | 40 | 3.64 |
| 37 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 5 | 37 | 3.36 |
| 38 | 1 | 1 | 2 | 2 | 1 | 3 | 3 | 3 | 3 | 3 | 3 | 25 | 2.27 |
| 39 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 4 | 38 | 3.45 |
| 40 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 4 | 41 | 3.73 |
| 41 | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 2 | 2 | 3 | 33 | 3.00 |
| 42 | 5 | 5 | 4 | 3 | 5 | 4 | 5 | 5 | 5 | 5 | 5 | 51 | 4.64 |
| 43 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 39 | 3.55 |
| 44 | 3 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 5 | 5 | 5 | 40 | 3.64 |
| 45 | 3 | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 35 | 3.18 |
| 46 | 4 | 4 | 5 | 1 | 1 | 3 | 3 | 3 | 4 | 4 | 5 | 37 | 3.36 |
| 47 | 4 | 5 | 5 | 5 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 48 | 4.36 |
| 48 | 5 | 4 | 5 | 5 | 4 | 3 | 2 | 2 | 4 | 5 | 5 | 44 | 4.00 |
| 49 | 4 | 4 | 3 | 2 | 2 | 1 | 1 | 1 | 5 | 5 | 5 | 33 | 3.00 |
| 50 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 35 | 3.18 |

| Responden | KEPUASAN MASYARAKAT | | | | | | | | | | | Jumlah | Rata-rata |
|-----------|---------------------|----|----|----|----|----|----|----|----|-----|-----|--------|-----------|
| | y1 | y2 | y3 | y4 | y5 | y6 | y7 | y8 | y9 | y10 | y11 | | |
| 51 | 3 | 4 | 3 | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 5 | 40 | 3.64 |
| 52 | 4 | 2 | 2 | 2 | 3 | 2 | 2 | 3 | 2 | 4 | 3 | 29 | 2.64 |
| 53 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 3 | 5 | 5 | 5 | 44 | 4.00 |
| 54 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 4 | 41 | 3.73 |
| 55 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 5 | 48 | 4.36 |
| 56 | 4 | 4 | 4 | 2 | 2 | 3 | 3 | 4 | 4 | 4 | 4 | 38 | 3.45 |
| 57 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 4 | 41 | 3.73 |
| 58 | 5 | 5 | 5 | 5 | 4 | 3 | 3 | 3 | 4 | 4 | 5 | 46 | 4.18 |
| 59 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 5 | 48 | 4.36 |
| 60 | 3 | 4 | 3 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 40 | 3.64 |
| 61 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 4 | 38 | 3.45 |
| 62 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 4 | 41 | 3.73 |
| 63 | 4 | 3 | 4 | 4 | 3 | 2 | 2 | 2 | 2 | 3 | 2 | 31 | 2.82 |
| 64 | 4 | 4 | 2 | 2 | 2 | 3 | 3 | 3 | 3 | 3 | 4 | 33 | 3.00 |
| 65 | 4 | 4 | 3 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 5 | 43 | 3.91 |
| 66 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 4 | 5 | 5 | 5 | 52 | 4.73 |
| 67 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 42 | 3.82 |
| 68 | 5 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 44 | 4.00 |
| 69 | 4 | 4 | 3 | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 4 | 40 | 3.64 |
| 70 | 3 | 3 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 41 | 3.73 |
| 71 | 3 | 4 | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 36 | 3.27 |
| 72 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 46 | 4.18 |
| 73 | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 4 | 3 | 4 | 37 | 3.36 |
| 74 | 4 | 4 | 5 | 4 | 4 | 3 | 3 | 3 | 5 | 5 | 4 | 44 | 4.00 |
| 75 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 44 | 4.00 |
| 76 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 42 | 3.82 |
| 77 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 55 | 5.00 |
| 78 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 5 | 5 | 4 | 3 | 46 | 4.18 |
| 79 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 44 | 4.00 |
| 80 | 4 | 4 | 4 | 4 | 5 | 5 | 5 | 4 | 5 | 4 | 5 | 49 | 4.45 |
| 81 | 4 | 4 | 5 | 2 | 3 | 5 | 5 | 5 | 5 | 4 | 5 | 47 | 4.27 |
| 82 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 39 | 3.55 |
| 83 | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 40 | 3.64 |
| 84 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 44 | 4.00 |
| 85 | 3 | 4 | 4 | 5 | 5 | 5 | 4 | 5 | 3 | 3 | 4 | 45 | 4.09 |
| 86 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 3 | 4 | 41 | 3.73 |
| 87 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 38 | 3.45 |
| 88 | 4 | 4 | 4 | 5 | 5 | 3 | 3 | 4 | 4 | 4 | 4 | 44 | 4.00 |
| 89 | 4 | 4 | 1 | 3 | 3 | 3 | 4 | 4 | 4 | 4 | 5 | 39 | 3.55 |
| 90 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 4 | 41 | 3.73 |
| 91 | 4 | 4 | 4 | 4 | 5 | 2 | 2 | 1 | 3 | 2 | 4 | 35 | 3.18 |
| 92 | 3 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 5 | 5 | 5 | 41 | 3.73 |
| 93 | 4 | 4 | 3 | 3 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 40 | 3.64 |
| 94 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 4 | 39 | 3.55 |
| 95 | 5 | 5 | 4 | 4 | 3 | 5 | 5 | 4 | 4 | 4 | 4 | 47 | 4.27 |
| 96 | 4 | 4 | 5 | 5 | 4 | 4 | 4 | 5 | 4 | 5 | 5 | 49 | 4.45 |
| 97 | 3 | 3 | 4 | 3 | 3 | 4 | 4 | 3 | 4 | 5 | 5 | 41 | 3.73 |
| 98 | 3 | 3 | 4 | 4 | 3 | 4 | 4 | 5 | 3 | 3 | 4 | 40 | 3.64 |
| 99 | 2 | 2 | 3 | 2 | 3 | 4 | 3 | 2 | 2 | 2 | 3 | 28 | 2.55 |
| 100 | 2 | 3 | 4 | 2 | 2 | 3 | 3 | 4 | 2 | 3 | 3 | 31 | 2.82 |

4. TABEL r

| df = (N-2) | Tingkat signifikansi untuk uji satu arah | | | | |
|------------|--|--------|--------|--------|--------|
| | 0.05 | 0.025 | 0.01 | 0.005 | 0.0005 |
| | Tingkat signifikansi untuk uji dua arah | | | | |
| | 0.1 | 0.05 | 0.02 | 0.01 | 0.001 |
| 1 | 0.9877 | 0.9969 | 0.9995 | 0.9999 | 1.0000 |
| 2 | 0.9000 | 0.9500 | 0.9800 | 0.9900 | 0.9990 |
| 3 | 0.8054 | 0.8783 | 0.9343 | 0.9587 | 0.9911 |
| 4 | 0.7293 | 0.8114 | 0.8822 | 0.9172 | 0.9741 |
| 5 | 0.6694 | 0.7545 | 0.8329 | 0.8745 | 0.9509 |
| 6 | 0.6215 | 0.7067 | 0.7887 | 0.8343 | 0.9249 |
| 7 | 0.5822 | 0.6664 | 0.7498 | 0.7977 | 0.8983 |
| 8 | 0.5494 | 0.6319 | 0.7155 | 0.7646 | 0.8721 |
| 9 | 0.5214 | 0.6021 | 0.6851 | 0.7348 | 0.8470 |
| 10 | 0.4973 | 0.5760 | 0.6581 | 0.7079 | 0.8233 |
| 11 | 0.4762 | 0.5529 | 0.6339 | 0.6835 | 0.8010 |
| 12 | 0.4575 | 0.5324 | 0.6120 | 0.6614 | 0.7800 |
| 13 | 0.4409 | 0.5140 | 0.5923 | 0.6411 | 0.7604 |
| 14 | 0.4259 | 0.4973 | 0.5742 | 0.6226 | 0.7419 |
| 15 | 0.4124 | 0.4821 | 0.5577 | 0.6055 | 0.7247 |
| 16 | 0.4000 | 0.4683 | 0.5425 | 0.5897 | 0.7084 |
| 17 | 0.3887 | 0.4555 | 0.5285 | 0.5751 | 0.6932 |
| 18 | 0.3783 | 0.4438 | 0.5155 | 0.5614 | 0.6788 |
| 19 | 0.3687 | 0.4329 | 0.5034 | 0.5487 | 0.6652 |
| 20 | 0.3598 | 0.4227 | 0.4921 | 0.5368 | 0.6524 |
| 21 | 0.3515 | 0.4132 | 0.4815 | 0.5256 | 0.6402 |
| 22 | 0.3438 | 0.4044 | 0.4716 | 0.5151 | 0.6287 |
| 23 | 0.3365 | 0.3961 | 0.4622 | 0.5052 | 0.6178 |
| 24 | 0.3297 | 0.3882 | 0.4534 | 0.4958 | 0.6074 |
| 25 | 0.3233 | 0.3809 | 0.4451 | 0.4869 | 0.5974 |
| 26 | 0.3172 | 0.3739 | 0.4372 | 0.4785 | 0.5880 |
| 27 | 0.3115 | 0.3673 | 0.4297 | 0.4705 | 0.5790 |
| 28 | 0.3061 | 0.3610 | 0.4226 | 0.4629 | 0.5703 |
| 29 | 0.3009 | 0.3550 | 0.4158 | 0.4556 | 0.5620 |
| 30 | 0.2960 | 0.3494 | 0.4093 | 0.4487 | 0.5541 |
| 31 | 0.2913 | 0.3440 | 0.4032 | 0.4421 | 0.5465 |
| 32 | 0.2869 | 0.3388 | 0.3972 | 0.4357 | 0.5392 |
| 33 | 0.2826 | 0.3338 | 0.3916 | 0.4296 | 0.5322 |
| 34 | 0.2785 | 0.3291 | 0.3862 | 0.4238 | 0.5254 |
| 35 | 0.2746 | 0.3246 | 0.3810 | 0.4182 | 0.5189 |
| 36 | 0.2709 | 0.3202 | 0.3760 | 0.4128 | 0.5126 |
| 37 | 0.2673 | 0.3160 | 0.3712 | 0.4076 | 0.5066 |
| 38 | 0.2638 | 0.3120 | 0.3665 | 0.4026 | 0.5007 |
| 39 | 0.2605 | 0.3081 | 0.3621 | 0.3978 | 0.4950 |
| 40 | 0.2573 | 0.3044 | 0.3578 | 0.3932 | 0.4896 |
| 41 | 0.2542 | 0.3008 | 0.3536 | 0.3887 | 0.4843 |
| 42 | 0.2512 | 0.2973 | 0.3496 | 0.3843 | 0.4791 |
| 43 | 0.2483 | 0.2940 | 0.3457 | 0.3801 | 0.4742 |
| 44 | 0.2455 | 0.2907 | 0.3420 | 0.3761 | 0.4694 |
| 45 | 0.2429 | 0.2876 | 0.3384 | 0.3721 | 0.4647 |
| 46 | 0.2403 | 0.2845 | 0.3348 | 0.3683 | 0.4601 |
| 47 | 0.2377 | 0.2816 | 0.3314 | 0.3646 | 0.4557 |
| 48 | 0.2353 | 0.2787 | 0.3281 | 0.3610 | 0.4514 |
| 49 | 0.2329 | 0.2759 | 0.3249 | 0.3575 | 0.4473 |
| 50 | 0.2306 | 0.2732 | 0.3218 | 0.3542 | 0.4432 |
| 51 | 0.2284 | 0.2706 | 0.3188 | 0.3509 | 0.4393 |
| 52 | 0.2262 | 0.2681 | 0.3158 | 0.3477 | 0.4354 |
| 53 | 0.2241 | 0.2656 | 0.3129 | 0.3445 | 0.4317 |
| 54 | 0.2221 | 0.2632 | 0.3102 | 0.3415 | 0.4280 |
| 55 | 0.2201 | 0.2609 | 0.3074 | 0.3385 | 0.4244 |
| 56 | 0.2181 | 0.2586 | 0.3048 | 0.3357 | 0.4210 |
| 57 | 0.2162 | 0.2564 | 0.3022 | 0.3328 | 0.4176 |
| 58 | 0.2144 | 0.2542 | 0.2997 | 0.3301 | 0.4143 |
| 59 | 0.2126 | 0.2521 | 0.2972 | 0.3274 | 0.4110 |
| 60 | 0.2108 | 0.2500 | 0.2948 | 0.3248 | 0.4079 |
| 61 | 0.2091 | 0.2480 | 0.2925 | 0.3223 | 0.4048 |
| 62 | 0.2075 | 0.2461 | 0.2902 | 0.3198 | 0.4018 |
| 63 | 0.2058 | 0.2441 | 0.2880 | 0.3173 | 0.3988 |
| 64 | 0.2042 | 0.2423 | 0.2858 | 0.3150 | 0.3959 |
| 65 | 0.2027 | 0.2404 | 0.2837 | 0.3126 | 0.3931 |
| 66 | 0.2012 | 0.2387 | 0.2816 | 0.3104 | 0.3903 |

| | | | | | |
|----|--------|--------|--------|--------|--------|
| 67 | 0.1997 | 0.2369 | 0.2796 | 0.3081 | 0.3876 |
| 68 | 0.1982 | 0.2352 | 0.2776 | 0.3060 | 0.3850 |
| 69 | 0.1968 | 0.2335 | 0.2756 | 0.3038 | 0.3823 |

| df = (N-2) | Tingkat signifikansi untuk uji satu arah | | | | |
|------------|--|--------|--------|--------|--------|
| | 0.05 | 0.025 | 0.01 | 0.005 | 0.0005 |
| | Tingkat signifikansi untuk uji dua arah | | | | |
| | 0.1 | 0.05 | 0.02 | 0.01 | 0.001 |
| 70 | 0.1954 | 0.2319 | 0.2737 | 0.3017 | 0.3798 |
| 71 | 0.1940 | 0.2303 | 0.2718 | 0.2997 | 0.3773 |
| 72 | 0.1927 | 0.2287 | 0.2700 | 0.2977 | 0.3748 |
| 73 | 0.1914 | 0.2272 | 0.2682 | 0.2957 | 0.3724 |
| 74 | 0.1901 | 0.2257 | 0.2664 | 0.2938 | 0.3701 |
| 75 | 0.1888 | 0.2242 | 0.2647 | 0.2919 | 0.3678 |
| 76 | 0.1876 | 0.2227 | 0.2630 | 0.2900 | 0.3655 |
| 77 | 0.1864 | 0.2213 | 0.2613 | 0.2882 | 0.3633 |
| 78 | 0.1852 | 0.2199 | 0.2597 | 0.2864 | 0.3611 |
| 79 | 0.1841 | 0.2185 | 0.2581 | 0.2847 | 0.3589 |
| 80 | 0.1829 | 0.2172 | 0.2565 | 0.2830 | 0.3568 |
| 81 | 0.1818 | 0.2159 | 0.2550 | 0.2813 | 0.3547 |
| 82 | 0.1807 | 0.2146 | 0.2535 | 0.2796 | 0.3527 |
| 83 | 0.1796 | 0.2133 | 0.2520 | 0.2780 | 0.3507 |
| 84 | 0.1786 | 0.2120 | 0.2505 | 0.2764 | 0.3487 |
| 85 | 0.1775 | 0.2108 | 0.2491 | 0.2748 | 0.3468 |
| 86 | 0.1765 | 0.2096 | 0.2477 | 0.2732 | 0.3449 |
| 87 | 0.1755 | 0.2084 | 0.2463 | 0.2717 | 0.3430 |
| 88 | 0.1745 | 0.2072 | 0.2449 | 0.2702 | 0.3412 |
| 89 | 0.1735 | 0.2061 | 0.2435 | 0.2687 | 0.3393 |
| 90 | 0.1726 | 0.2050 | 0.2422 | 0.2673 | 0.3375 |
| 91 | 0.1716 | 0.2039 | 0.2409 | 0.2659 | 0.3358 |
| 92 | 0.1707 | 0.2028 | 0.2396 | 0.2645 | 0.3341 |
| 93 | 0.1698 | 0.2017 | 0.2384 | 0.2631 | 0.3323 |
| 94 | 0.1689 | 0.2006 | 0.2371 | 0.2617 | 0.3307 |
| 95 | 0.1680 | 0.1996 | 0.2359 | 0.2604 | 0.3290 |
| 96 | 0.1671 | 0.1986 | 0.2347 | 0.2591 | 0.3274 |
| 97 | 0.1663 | 0.1975 | 0.2335 | 0.2578 | 0.3258 |
| 98 | 0.1654 | 0.1966 | 0.2324 | 0.2565 | 0.3242 |
| 99 | 0.1646 | 0.1956 | 0.2312 | 0.2552 | 0.3226 |
| 100 | 0.1638 | 0.1946 | 0.2301 | 0.2540 | 0.3211 |

5. TABEL DISTRIBUSI F

Titik Persentase Distribusi F untuk Probabilita = 0,05

| df untuk penyebut (N2) | df untuk pembilang (N1) | | | | | | | | | | | | | | |
|------------------------|-------------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 |
| 1 | 161 | 199 | 216 | 225 | 230 | 234 | 237 | 239 | 241 | 242 | 243 | 244 | 245 | 245 | 246 |
| 2 | 18.51 | 19.00 | 19.16 | 19.25 | 19.30 | 19.33 | 19.35 | 19.37 | 19.38 | 19.40 | 19.40 | 19.41 | 19.42 | 19.42 | 19.43 |
| 3 | 10.13 | 9.55 | 9.28 | 9.12 | 9.01 | 8.94 | 8.89 | 8.85 | 8.81 | 8.79 | 8.76 | 8.74 | 8.73 | 8.71 | 8.70 |
| 4 | 7.71 | 6.94 | 6.59 | 6.39 | 6.26 | 6.16 | 6.09 | 6.04 | 6.00 | 5.96 | 5.94 | 5.91 | 5.89 | 5.87 | 5.86 |
| 5 | 6.61 | 5.79 | 5.41 | 5.19 | 5.05 | 4.95 | 4.88 | 4.82 | 4.77 | 4.74 | 4.70 | 4.68 | 4.66 | 4.64 | 4.62 |
| 6 | 5.99 | 5.14 | 4.76 | 4.53 | 4.39 | 4.28 | 4.21 | 4.15 | 4.10 | 4.06 | 4.03 | 4.00 | 3.98 | 3.96 | 3.94 |
| 7 | 5.59 | 4.74 | 4.35 | 4.12 | 3.97 | 3.87 | 3.79 | 3.73 | 3.68 | 3.64 | 3.60 | 3.57 | 3.55 | 3.53 | 3.51 |
| 8 | 5.32 | 4.46 | 4.07 | 3.84 | 3.69 | 3.58 | 3.50 | 3.44 | 3.39 | 3.35 | 3.31 | 3.28 | 3.26 | 3.24 | 3.22 |
| 9 | 5.12 | 4.26 | 3.86 | 3.63 | 3.48 | 3.37 | 3.29 | 3.23 | 3.18 | 3.14 | 3.10 | 3.07 | 3.05 | 3.03 | 3.01 |
| 10 | 4.96 | 4.10 | 3.71 | 3.48 | 3.33 | 3.22 | 3.14 | 3.07 | 3.02 | 2.98 | 2.94 | 2.91 | 2.89 | 2.86 | 2.85 |
| 11 | 4.84 | 3.98 | 3.59 | 3.36 | 3.20 | 3.09 | 3.01 | 2.95 | 2.90 | 2.85 | 2.82 | 2.79 | 2.76 | 2.74 | 2.72 |
| 12 | 4.75 | 3.89 | 3.49 | 3.26 | 3.11 | 3.00 | 2.91 | 2.85 | 2.80 | 2.75 | 2.72 | 2.69 | 2.66 | 2.64 | 2.62 |
| 13 | 4.67 | 3.81 | 3.41 | 3.18 | 3.03 | 2.92 | 2.83 | 2.77 | 2.71 | 2.67 | 2.63 | 2.60 | 2.58 | 2.55 | 2.53 |
| 14 | 4.60 | 3.74 | 3.34 | 3.11 | 2.96 | 2.85 | 2.76 | 2.70 | 2.65 | 2.60 | 2.57 | 2.53 | 2.51 | 2.48 | 2.46 |
| 15 | 4.54 | 3.68 | 3.29 | 3.06 | 2.90 | 2.79 | 2.71 | 2.64 | 2.59 | 2.54 | 2.51 | 2.48 | 2.45 | 2.42 | 2.40 |
| 16 | 4.49 | 3.63 | 3.24 | 3.01 | 2.85 | 2.74 | 2.66 | 2.59 | 2.54 | 2.49 | 2.46 | 2.42 | 2.40 | 2.37 | 2.35 |
| 17 | 4.45 | 3.59 | 3.20 | 2.96 | 2.81 | 2.70 | 2.61 | 2.55 | 2.49 | 2.45 | 2.41 | 2.38 | 2.35 | 2.33 | 2.31 |
| 18 | 4.41 | 3.55 | 3.16 | 2.93 | 2.77 | 2.66 | 2.58 | 2.51 | 2.46 | 2.41 | 2.37 | 2.34 | 2.31 | 2.29 | 2.27 |
| 19 | 4.38 | 3.52 | 3.13 | 2.90 | 2.74 | 2.63 | 2.54 | 2.48 | 2.42 | 2.38 | 2.34 | 2.31 | 2.28 | 2.26 | 2.23 |
| 20 | 4.35 | 3.49 | 3.10 | 2.87 | 2.71 | 2.60 | 2.51 | 2.45 | 2.39 | 2.35 | 2.31 | 2.28 | 2.25 | 2.22 | 2.20 |
| 21 | 4.32 | 3.47 | 3.07 | 2.84 | 2.68 | 2.57 | 2.49 | 2.42 | 2.37 | 2.32 | 2.28 | 2.25 | 2.22 | 2.20 | 2.18 |
| 22 | 4.30 | 3.44 | 3.05 | 2.82 | 2.66 | 2.55 | 2.46 | 2.40 | 2.34 | 2.30 | 2.26 | 2.23 | 2.20 | 2.17 | 2.15 |
| 23 | 4.28 | 3.42 | 3.03 | 2.80 | 2.64 | 2.53 | 2.44 | 2.37 | 2.32 | 2.27 | 2.24 | 2.20 | 2.18 | 2.15 | 2.13 |
| 24 | 4.26 | 3.40 | 3.01 | 2.78 | 2.62 | 2.51 | 2.42 | 2.36 | 2.30 | 2.25 | 2.22 | 2.18 | 2.15 | 2.13 | 2.11 |
| 25 | 4.24 | 3.39 | 2.99 | 2.76 | 2.60 | 2.49 | 2.40 | 2.34 | 2.28 | 2.24 | 2.20 | 2.16 | 2.14 | 2.11 | 2.09 |

| | | | | | | | | | | | | | | | |
|-----|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| 89 | 3.95 | 3.10 | 2.71 | 2.47 | 2.32 | 2.20 | 2.11 | 2.04 | 1.99 | 1.94 | 1.90 | 1.86 | 1.83 | 1.80 | 1.78 |
| 90 | 3.95 | 3.10 | 2.71 | 2.47 | 2.32 | 2.20 | 2.11 | 2.04 | 1.99 | 1.94 | 1.90 | 1.86 | 1.83 | 1.80 | 1.78 |
| 91 | 3.95 | 3.10 | 2.70 | 2.47 | 2.31 | 2.20 | 2.11 | 2.04 | 1.98 | 1.94 | 1.90 | 1.86 | 1.83 | 1.80 | 1.78 |
| 92 | 3.94 | 3.10 | 2.70 | 2.47 | 2.31 | 2.20 | 2.11 | 2.04 | 1.98 | 1.94 | 1.89 | 1.86 | 1.83 | 1.80 | 1.78 |
| 93 | 3.94 | 3.09 | 2.70 | 2.47 | 2.31 | 2.20 | 2.11 | 2.04 | 1.98 | 1.93 | 1.89 | 1.86 | 1.83 | 1.80 | 1.78 |
| 94 | 3.94 | 3.09 | 2.70 | 2.47 | 2.31 | 2.20 | 2.11 | 2.04 | 1.98 | 1.93 | 1.89 | 1.86 | 1.83 | 1.80 | 1.77 |
| 95 | 3.94 | 3.09 | 2.70 | 2.47 | 2.31 | 2.20 | 2.11 | 2.04 | 1.98 | 1.93 | 1.89 | 1.86 | 1.82 | 1.80 | 1.77 |
| 96 | 3.94 | 3.09 | 2.70 | 2.47 | 2.31 | 2.19 | 2.11 | 2.04 | 1.98 | 1.93 | 1.89 | 1.85 | 1.82 | 1.80 | 1.77 |
| 97 | 3.94 | 3.09 | 2.70 | 2.47 | 2.31 | 2.19 | 2.11 | 2.04 | 1.98 | 1.93 | 1.89 | 1.85 | 1.82 | 1.80 | 1.77 |
| 98 | 3.94 | 3.09 | 2.70 | 2.46 | 2.31 | 2.19 | 2.10 | 2.03 | 1.98 | 1.93 | 1.89 | 1.85 | 1.82 | 1.79 | 1.77 |
| 99 | 3.94 | 3.09 | 2.70 | 2.46 | 2.31 | 2.19 | 2.10 | 2.03 | 1.98 | 1.93 | 1.89 | 1.85 | 1.82 | 1.79 | 1.77 |
| 100 | 3.94 | 3.09 | 2.70 | 2.46 | 2.31 | 2.19 | 2.10 | 2.03 | 1.97 | 1.93 | 1.89 | 1.85 | 1.82 | 1.79 | 1.77 |

6. TABEL DISTRIBUSI t

| Pr | 0.25 | 0.10 | 0.05 | 0.025 | 0.01 | 0.005 | 0.001 |
|----|---------|---------|---------|----------|----------|----------|-----------|
| Df | 0.50 | 0.20 | 0.10 | 0.050 | 0.02 | 0.010 | 0.002 |
| 1 | 1.00000 | 3.07768 | 6.31375 | 12.70620 | 31.82052 | 63.65674 | 318.30884 |
| 2 | 0.81650 | 1.88562 | 2.91999 | 4.30265 | 6.96456 | 9.92484 | 22.32712 |
| 3 | 0.76489 | 1.63774 | 2.35336 | 3.18245 | 4.54070 | 5.84091 | 10.21453 |
| 4 | 0.74070 | 1.53321 | 2.13185 | 2.77645 | 3.74695 | 4.60409 | 7.17318 |
| 5 | 0.72669 | 1.47588 | 2.01505 | 2.57058 | 3.36493 | 4.03214 | 5.89343 |
| 6 | 0.71756 | 1.43976 | 1.94318 | 2.44691 | 3.14267 | 3.70743 | 5.20763 |
| 7 | 0.71114 | 1.41492 | 1.89458 | 2.36462 | 2.99795 | 3.49948 | 4.78529 |
| 8 | 0.70639 | 1.39682 | 1.85955 | 2.30600 | 2.89646 | 3.35539 | 4.50079 |
| 9 | 0.70272 | 1.38303 | 1.83311 | 2.26216 | 2.82144 | 3.24984 | 4.29681 |
| 10 | 0.69981 | 1.37218 | 1.81246 | 2.22814 | 2.76377 | 3.16927 | 4.14370 |
| 11 | 0.69745 | 1.36343 | 1.79588 | 2.20099 | 2.71808 | 3.10581 | 4.02470 |
| 12 | 0.69548 | 1.35622 | 1.78229 | 2.17881 | 2.68100 | 3.05454 | 3.92963 |
| 13 | 0.69383 | 1.35017 | 1.77093 | 2.16037 | 2.65031 | 3.01228 | 3.85198 |
| 14 | 0.69242 | 1.34503 | 1.76131 | 2.14479 | 2.62449 | 2.97684 | 3.78739 |
| 15 | 0.69120 | 1.34061 | 1.75305 | 2.13145 | 2.60248 | 2.94671 | 3.73283 |
| 16 | 0.69013 | 1.33676 | 1.74588 | 2.11991 | 2.58349 | 2.92078 | 3.68615 |
| 17 | 0.68920 | 1.33338 | 1.73961 | 2.10982 | 2.56693 | 2.89823 | 3.64577 |
| 18 | 0.68836 | 1.33039 | 1.73406 | 2.10092 | 2.55238 | 2.87844 | 3.61048 |
| 19 | 0.68762 | 1.32773 | 1.72913 | 2.09302 | 2.53948 | 2.86093 | 3.57940 |
| 20 | 0.68695 | 1.32534 | 1.72472 | 2.08596 | 2.52798 | 2.84534 | 3.55181 |
| 21 | 0.68635 | 1.32319 | 1.72074 | 2.07961 | 2.51765 | 2.83136 | 3.52715 |
| 22 | 0.68581 | 1.32124 | 1.71714 | 2.07387 | 2.50832 | 2.81876 | 3.50499 |
| 23 | 0.68531 | 1.31946 | 1.71387 | 2.06866 | 2.49987 | 2.80734 | 3.48496 |
| 24 | 0.68485 | 1.31784 | 1.71088 | 2.06390 | 2.49216 | 2.79694 | 3.46678 |
| 25 | 0.68443 | 1.31635 | 1.70814 | 2.05954 | 2.48511 | 2.78744 | 3.45019 |
| 26 | 0.68404 | 1.31497 | 1.70562 | 2.05553 | 2.47863 | 2.77871 | 3.43500 |
| 27 | 0.68368 | 1.31370 | 1.70329 | 2.05183 | 2.47266 | 2.77068 | 3.42103 |
| 28 | 0.68335 | 1.31253 | 1.70113 | 2.04841 | 2.46714 | 2.76326 | 3.40816 |
| 29 | 0.68304 | 1.31143 | 1.69913 | 2.04523 | 2.46202 | 2.75639 | 3.39624 |
| 30 | 0.68276 | 1.31042 | 1.69726 | 2.04227 | 2.45726 | 2.75000 | 3.38518 |
| 31 | 0.68249 | 1.30946 | 1.69552 | 2.03951 | 2.45282 | 2.74404 | 3.37490 |
| 32 | 0.68223 | 1.30857 | 1.69389 | 2.03693 | 2.44868 | 2.73848 | 3.36531 |
| 33 | 0.68200 | 1.30774 | 1.69236 | 2.03452 | 2.44479 | 2.73328 | 3.35634 |
| 34 | 0.68177 | 1.30695 | 1.69092 | 2.03224 | 2.44115 | 2.72839 | 3.34793 |
| 35 | 0.68156 | 1.30621 | 1.68957 | 2.03011 | 2.43772 | 2.72381 | 3.34005 |
| 36 | 0.68137 | 1.30551 | 1.68830 | 2.02809 | 2.43449 | 2.71948 | 3.33262 |
| 37 | 0.68118 | 1.30485 | 1.68709 | 2.02619 | 2.43145 | 2.71541 | 3.32563 |
| 38 | 0.68100 | 1.30423 | 1.68595 | 2.02439 | 2.42857 | 2.71156 | 3.31903 |
| 39 | 0.68083 | 1.30364 | 1.68488 | 2.02269 | 2.42584 | 2.70791 | 3.31279 |
| 40 | 0.68067 | 1.30308 | 1.68385 | 2.02108 | 2.42326 | 2.70446 | 3.30688 |
| 41 | 0.68052 | 1.30254 | 1.68288 | 2.01954 | 2.42080 | 2.70118 | 3.30127 |
| 42 | 0.68038 | 1.30204 | 1.68195 | 2.01808 | 2.41847 | 2.69807 | 3.29595 |
| 43 | 0.68024 | 1.30155 | 1.68107 | 2.01669 | 2.41625 | 2.69510 | 3.29089 |
| 44 | 0.68011 | 1.30109 | 1.68023 | 2.01537 | 2.41413 | 2.69228 | 3.28607 |
| 45 | 0.67998 | 1.30065 | 1.67943 | 2.01410 | 2.41212 | 2.68959 | 3.28148 |
| 46 | 0.67986 | 1.30023 | 1.67866 | 2.01290 | 2.41019 | 2.68701 | 3.27710 |
| 47 | 0.67975 | 1.29982 | 1.67793 | 2.01174 | 2.40835 | 2.68456 | 3.27291 |
| 48 | 0.67964 | 1.29944 | 1.67722 | 2.01063 | 2.40658 | 2.68220 | 3.26891 |
| 49 | 0.67953 | 1.29907 | 1.67655 | 2.00958 | 2.40489 | 2.67995 | 3.26508 |
| 50 | 0.67943 | 1.29871 | 1.67591 | 2.00856 | 2.40327 | 2.67779 | 3.26141 |
| 51 | 0.67933 | 1.29837 | 1.67528 | 2.00758 | 2.40172 | 2.67572 | 3.25789 |
| 52 | 0.67924 | 1.29805 | 1.67469 | 2.00665 | 2.40022 | 2.67373 | 3.25451 |
| 53 | 0.67915 | 1.29773 | 1.67412 | 2.00575 | 2.39879 | 2.67182 | 3.25127 |
| 54 | 0.67906 | 1.29743 | 1.67356 | 2.00488 | 2.39741 | 2.66998 | 3.24815 |
| 55 | 0.67898 | 1.29713 | 1.67303 | 2.00404 | 2.39608 | 2.66822 | 3.24515 |
| 56 | 0.67890 | 1.29685 | 1.67252 | 2.00324 | 2.39480 | 2.66651 | 3.24226 |
| 57 | 0.67882 | 1.29658 | 1.67203 | 2.00247 | 2.39357 | 2.66487 | 3.23948 |
| 58 | 0.67874 | 1.29632 | 1.67155 | 2.00172 | 2.39238 | 2.66329 | 3.23680 |
| 59 | 0.67867 | 1.29607 | 1.67109 | 2.00100 | 2.39123 | 2.66176 | 3.23421 |
| 60 | 0.67860 | 1.29582 | 1.67065 | 2.00030 | 2.39012 | 2.66028 | 3.23171 |
| 61 | 0.67853 | 1.29558 | 1.67022 | 1.99962 | 2.38905 | 2.65886 | 3.22930 |
| 62 | 0.67847 | 1.29536 | 1.66980 | 1.99897 | 2.38801 | 2.65748 | 3.22696 |
| 63 | 0.67840 | 1.29513 | 1.66940 | 1.99834 | 2.38701 | 2.65615 | 3.22471 |
| 64 | 0.67834 | 1.29492 | 1.66901 | 1.99773 | 2.38604 | 2.65485 | 3.22253 |
| 65 | 0.67828 | 1.29471 | 1.66864 | 1.99714 | 2.38510 | 2.65360 | 3.22041 |

| | | | | | | | |
|----|---------|---------|---------|---------|---------|---------|---------|
| 66 | 0.67823 | 1.29451 | 1.66827 | 1.99656 | 2.38419 | 2.65239 | 3.21837 |
| 67 | 0.67817 | 1.29432 | 1.66792 | 1.99601 | 2.38330 | 2.65122 | 3.21639 |
| 68 | 0.67811 | 1.29413 | 1.66757 | 1.99547 | 2.38245 | 2.65008 | 3.21446 |
| 69 | 0.67806 | 1.29394 | 1.66724 | 1.99495 | 2.38161 | 2.64898 | 3.21260 |
| 70 | 0.67801 | 1.29376 | 1.66691 | 1.99444 | 2.38081 | 2.64790 | 3.21079 |
| 71 | 0.67796 | 1.29359 | 1.66660 | 1.99394 | 2.38002 | 2.64686 | 3.20903 |
| 72 | 0.67791 | 1.29342 | 1.66629 | 1.99346 | 2.37926 | 2.64585 | 3.20733 |
| 73 | 0.67787 | 1.29326 | 1.66600 | 1.99300 | 2.37852 | 2.64487 | 3.20567 |
| 74 | 0.67782 | 1.29310 | 1.66571 | 1.99254 | 2.37780 | 2.64391 | 3.20406 |
| 75 | 0.67778 | 1.29294 | 1.66543 | 1.99210 | 2.37710 | 2.64298 | 3.20249 |
| 76 | 0.67773 | 1.29279 | 1.66515 | 1.99167 | 2.37642 | 2.64208 | 3.20096 |
| 77 | 0.67769 | 1.29264 | 1.66488 | 1.99125 | 2.37576 | 2.64120 | 3.19948 |
| 78 | 0.67765 | 1.29250 | 1.66462 | 1.99085 | 2.37511 | 2.64034 | 3.19804 |
| 79 | 0.67761 | 1.29236 | 1.66437 | 1.99045 | 2.37448 | 2.63950 | 3.19663 |
| 80 | 0.67757 | 1.29222 | 1.66412 | 1.99006 | 2.37387 | 2.63869 | 3.19526 |
| 81 | 0.67753 | 1.29209 | 1.66388 | 1.98969 | 2.37327 | 2.63790 | 3.19392 |
| 82 | 0.67749 | 1.29196 | 1.66365 | 1.98932 | 2.37269 | 2.63712 | 3.19262 |
| 83 | 0.67746 | 1.29183 | 1.66342 | 1.98896 | 2.37212 | 2.63637 | 3.19135 |
| 84 | 0.67742 | 1.29171 | 1.66320 | 1.98861 | 2.37156 | 2.63563 | 3.19011 |

| Pr | 0.25 | 0.10 | 0.05 | 0.025 | 0.01 | 0.005 | 0.001 |
|-----|---------|---------|---------|---------|---------|---------|---------|
| Df | 0.50 | 0.20 | 0.10 | 0.050 | 0.02 | 0.010 | 0.002 |
| 85 | 0.67739 | 1.29159 | 1.66298 | 1.98827 | 2.37102 | 2.63491 | 3.18890 |
| 86 | 0.67735 | 1.29147 | 1.66277 | 1.98793 | 2.37049 | 2.63421 | 3.18772 |
| 87 | 0.67732 | 1.29136 | 1.66256 | 1.98761 | 2.36998 | 2.63353 | 3.18657 |
| 88 | 0.67729 | 1.29125 | 1.66235 | 1.98729 | 2.36947 | 2.63286 | 3.18544 |
| 89 | 0.67726 | 1.29114 | 1.66216 | 1.98698 | 2.36898 | 2.63220 | 3.18434 |
| 90 | 0.67723 | 1.29103 | 1.66196 | 1.98667 | 2.36850 | 2.63157 | 3.18327 |
| 91 | 0.67720 | 1.29092 | 1.66177 | 1.98638 | 2.36803 | 2.63094 | 3.18222 |
| 92 | 0.67717 | 1.29082 | 1.66159 | 1.98609 | 2.36757 | 2.63033 | 3.18119 |
| 93 | 0.67714 | 1.29072 | 1.66140 | 1.98580 | 2.36712 | 2.62973 | 3.18019 |
| 94 | 0.67711 | 1.29062 | 1.66123 | 1.98552 | 2.36667 | 2.62915 | 3.17921 |
| 95 | 0.67708 | 1.29053 | 1.66105 | 1.98525 | 2.36624 | 2.62858 | 3.17825 |
| 96 | 0.67705 | 1.29043 | 1.66088 | 1.98498 | 2.36582 | 2.62802 | 3.17731 |
| 97 | 0.67703 | 1.29034 | 1.66071 | 1.98472 | 2.36541 | 2.62747 | 3.17639 |
| 98 | 0.67700 | 1.29025 | 1.66055 | 1.98447 | 2.36500 | 2.62693 | 3.17549 |
| 99 | 0.67698 | 1.29016 | 1.66039 | 1.98422 | 2.36461 | 2.62641 | 3.17460 |
| 100 | 0.67695 | 1.29007 | 1.66023 | 1.98397 | 2.36422 | 2.62589 | 3.17374 |

5. Lampiran Uji Validitas dan Uji Reabilitas Dengan Menggunakan PSPP VERSI

1.4.1

A. HASIL UJI VALIDITAS

VARIABEL KINERJA PEGAWAI (X₁)

CORRELATION

/VARIABLES = X_{1.1} X_{1.2} X_{1.3} X_{1.4} X_{1.5} X_{1.6} X_{1.7} X_{1.8} X_{1.9} X_{1.10} X_{1.11} X₁

/PRINT = TWOTAIL NOSIG.

^aSignificant at .05 level

| | | X _{1.1} | X _{1.2} | X _{1.3} | X _{1.4} | X _{1.5} | X _{1.6} | X _{1.7} | X _{1.8} | X _{1.9} | X _{1.10} | X _{1.11} | Kinerja Pegawai |
|------------------|---------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|--------------------|--------------------|-------------------|
| X _{1.1} | Pearson Correlation | 1.000 | .640 ^a | .119 | .159 | .243 ^a | -.076 | -.048 | .070 | .119 | .159 | .243 ^a | .409 ^a |
| | Sig. (2-tailed) | | .000 | .238 | .114 | .015 | .452 | .632 | .490 | .238 | .114 | .015 | .000 |
| | N | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| X _{1.2} | Pearson Correlation | .640 ^a | 1.000 | .162 | .200 ^a | .303 ^a | -.007 | .113 | .134 | .162 | .200 ^a | .303 ^a | .489 ^a |
| | Sig. (2-tailed) | .000 | | .108 | .046 | .002 | .946 | .264 | .183 | .108 | .046 | .002 | .000 |
| | N | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| X _{1.3} | Pearson Correlation | .119 | .162 | 1.000 | .626 ^a | .312 ^a | .162 | .433 ^a | .339 ^a | 1.000 ^a | .626 ^a | .312 ^a | .722 ^a |
| | Sig. (2-tailed) | .238 | .108 | | .000 | .002 | .107 | .000 | .001 | .000 | .000 | .002 | .000 |
| | N | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| X _{1.4} | Pearson Correlation | .159 | .200 ^a | .626 ^a | 1.000 | .334 ^a | .112 | .406 ^a | .295 ^a | .626 ^a | 1.000 ^a | .334 ^a | .703 ^a |
| | Sig. (2-tailed) | .114 | .046 | .000 | | .001 | .269 | .000 | .003 | .000 | .000 | .001 | .000 |
| | N | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| X _{1.5} | Pearson Correlation | .243 ^a | .303 ^a | .312 ^a | .334 ^a | 1.000 | .383 ^a | .261 ^a | .277 ^a | .312 ^a | .334 ^a | 1.000 ^a | .735 ^a |
| | Sig. (2-tailed) | .015 | .002 | .002 | .001 | | .000 | .009 | .005 | .002 | .001 | .000 | .000 |

| | | | | | | | | | | | | | |
|-------------------------|----------------------------|-------------------|-------------------|--------------------|--------------------|--------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| | <i>N</i> | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| <i>X_{1.6}</i> | <i>Pearson Correlation</i> | -.076 | -.007 | .162 | .112 | .383 ^a | 1.000 | .253 ^a | .226 ^a | .162 | .112 | .383 ^a | .450 ^a |
| | <i>Sig. (2-tailed)</i> | .452 | .946 | .107 | .269 | .000 | | .011 | .024 | .107 | .269 | .000 | .000 |
| | <i>N</i> | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| <i>X_{1.7}</i> | <i>Pearson Correlation</i> | -.048 | .113 | .433 ^a | .406 ^a | .261 ^a | .253 ^a | 1.000 | .588 ^a | .433 ^a | .406 ^a | .261 ^a | .571 ^a |
| | <i>Sig. (2-tailed)</i> | .632 | .264 | .000 | .000 | .009 | .011 | | .000 | .000 | .000 | .009 | .000 |
| | <i>N</i> | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| <i>X_{1.8}</i> | <i>Pearson Correlation</i> | .070 | .134 | .339 ^a | .295 ^a | .277 ^a | .226 ^a | .588 ^a | 1.000 | .339 ^a | .295 ^a | .277 ^a | .541 ^a |
| | <i>Sig. (2-tailed)</i> | .490 | .183 | .001 | .003 | .005 | .024 | .000 | | .001 | .003 | .005 | .000 |
| | <i>N</i> | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| <i>X_{1.9}</i> | <i>Pearson Correlation</i> | .119 | .162 | 1.000 ^a | .626 ^a | .312 ^a | .162 | .433 ^a | .339 ^a | 1.000 | .626 ^a | .312 ^a | .722 ^a |
| | <i>Sig. (2-tailed)</i> | .238 | .108 | .000 | .000 | .002 | .107 | .000 | .001 | | .000 | .002 | .000 |
| | <i>N</i> | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| <i>X_{1.10}</i> | <i>Pearson Correlation</i> | .159 | .200 ^a | .626 ^a | 1.000 ^a | .334 ^a | .112 | .406 ^a | .295 ^a | .626 ^a | 1.000 | .334 ^a | .703 ^a |
| | <i>Sig. (2-tailed)</i> | .114 | .046 | .000 | .000 | .001 | .269 | .000 | .003 | .000 | | .001 | .000 |
| | <i>N</i> | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| <i>X_{1.11}</i> | <i>Pearson Correlation</i> | .243 ^a | .303 ^a | .312 ^a | .334 ^a | 1.000 ^a | .383 ^a | .261 ^a | .277 ^a | .312 ^a | .334 ^a | 1.000 | .735 ^a |
| | <i>Sig. (2-tailed)</i> | .015 | .002 | .002 | .001 | .000 | .000 | .009 | .005 | .002 | .001 | | .000 |
| | <i>N</i> | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
| <i>Kinerja Pegawai</i> | <i>Pearson Correlation</i> | .409 ^a | .489 ^a | .722 ^a | .703 ^a | .735 ^a | .450 ^a | .571 ^a | .541 ^a | .722 ^a | .703 ^a | .735 ^a | 1.000 |

| | | | | | | | | | | | | | | | | | | | | | | | | |
|-----------------|--|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|------------------|-------------------|------------------|------------------|-------------------------------|------------------|-------------------------------|------------------|-------------------------------|---------------------------|--------------|
| | <i>io n</i> | | | | | | | | | | | | | | | | | | | | | | | .0 0 0 |
| | <i>Si g. (2 - tai le d)</i> | . 0 0 1 | | . 0 0 | . 0 0 6 | . 0 0 0 | . 0 0 7 | . 0 0 0 | . 0 0 0 | . 0 0 0 | . 0 0 0 | . 0 0 0 | . 0 0 0 | . 0 0 1 | . 0 0 1 | . 2 2 8 | . 1 5 0 | . 8 5 4 | . 0 1 1 | . 0 2 0 | . 0 0 0 | . 0 0 0 | . 0 0 0 | .0 0 0 |
| | <i>N</i> | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 |
| <i>X</i> 2.3 | <i>Pe ar so n C or re lat io n</i> | . 1 6 9 | . 4 1 6 ^a | 1 .0 0 | . 2 9 2 ^a | . 6 2 6 ^a | . 4 1 6 ^a | . 3 8 3 ^a | . 2 9 2 ^a | . 3 2 2 ^a | . 2 6 1 ^a | . 1 7 1 | . 3 0 1 ^a | . 0 1 0 | - .0 5 7 | . 0 5 1 | . 1 6 7 | . 1 9 9 ^a | . 1 5 9 | . 2 1 0 ^a | . 1 6 9 | . 1 9 2 | .5 4 6 ^a | |
| | <i>Si g. (2 - tai le d)</i> | . 0 9 3 | . 0 0 0 | . 0 0 3 | . 0 0 0 | . 0 0 0 | . 0 0 0 | . 0 0 3 | . 0 0 1 | . 0 0 9 | . 0 0 0 | . 0 0 2 | . 9 0 8 | . 5 7 1 | . 6 1 1 | . 0 9 6 | . 0 4 7 | . 1 1 3 | . 0 1 6 | . 0 3 3 | . 0 9 5 | . 0 5 6 | .0 0 0 | |
| | <i>N</i> | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 |
| <i>X</i> 2.4 | <i>Pe ar so n C or re lat io n</i> | . 4 3 2 ^a | . 2 7 5 ^a | . 2 9 2 ^a | 1 .0 6 ^a | . 5 4 4 ^a | . 4 3 1 ^a | . 4 0 7 ^a | . 2 7 5 ^a | . 3 7 6 ^a | . 1 3 0 | . 2 7 2 ^a | . 1 2 0 | . 1 7 5 | . 1 9 4 | . 0 7 9 | . 0 3 4 | . 0 2 9 | . 0 4 7 | . 2 0 4 ^a | . 0 7 6 | . 2 2 3 ^a | .5 3 3 ^a | |
| | <i>Si g. (2 - tai le d)</i> | . 0 0 0 | . 0 0 6 | . 0 0 3 | . 0 0 0 | . 0 0 0 | . 0 0 0 | . 0 0 5 | . 0 0 0 | . 1 9 7 | . 0 0 6 | . 2 3 4 | . 0 8 1 | . 0 5 4 | . 4 3 7 | . 7 3 8 | . 7 3 2 | . 6 4 2 | . 0 4 2 | . 4 5 5 | . 0 2 5 | . 0 2 5 | .0 0 0 | |

| | | | | | | | | | | | | | | | | | | | | | | | |
|---------------|--|-------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-------------------|-------------------|-----------------------|-----------------------|------------------|-----------------------|---------------------------|---------------------------|
| | <i>io n</i> | | | | | | | | | | | | | | | | | | | | | | .0 0 0 |
| | <i>Si g. (2 - tai le d)</i> | . 0 4 9 | . 0 0 0 | . 0 0 1 | . 0 0 0 | . 0 0 0 | . 0 0 4 | . 0 0 0 | . 0 0 0 | . 0 0 0 | . 0 0 0 | . 0 0 7 | . 0 1 1 | . 0 2 1 | . 0 0 1 | . 0 9 9 | . 4 5 1 | . 0 3 2 | . 0 0 7 | . 0 0 2 | . 0 0 2 | . 0 0 2 | .0 0 0 |
| | <i>N</i> | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 |
| X 2. 10 | <i>Pe ar so n C or re lat io n</i> | - .0 0 8 | . 4 0 8 a | . 2 6 1 a | . 1 3 9 a | . 2 1 5 | . 1 4 6 a | . 3 1 0 a | . 3 6 0 a | . 4 6 2 a | 1 .0 0 | . 3 6 3 a | . 2 4 5 a | . 1 0 7 | . 1 5 8 | . 0 4 4 | . 0 5 4 | . 0 1 2 | - .0 8 | . 0 2 7 | . 3 5 3 a | . 2 6 0 a | .4 6 2 ^a |
| | <i>Si g. (2 - tai le d)</i> | . 9 3 4 | . 0 0 0 | . 0 0 9 | . 1 9 7 | . 0 2 9 | . 1 5 1 | . 0 0 1 | . 0 0 0 | . 0 0 0 | | . 0 0 0 | . 0 1 0 | . 2 1 7 | . 6 6 1 | . 5 9 5 | . 9 0 8 | . 9 3 4 | . 7 8 8 | . 0 0 0 | . 0 0 9 | .0 0 0 | |
| | <i>N</i> | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 |
| X 2. 11 | <i>Pe ar so n C or re lat io n</i> | 3 4 8 a | . 4 6 5 a | . 1 7 1 | . 2 7 2 a | . 2 3 1 a | . 1 9 5 | . 3 0 0 a | . 2 1 8 a | . 2 6 6 a | . 3 6 3 a | 1 .0 0 0 | . 3 5 3 a | . 3 0 4 a | . 2 5 9 a | - .0 6 5 | - .0 1 4 | . 2 8 0 a | . 3 3 7 a | . 1 9 6 | . 2 5 8 a | .5 3 8 ^a | |
| | <i>Si g. (2 - tai</i> | . 0 0 0 | . 0 0 0 | . 0 9 0 | . 0 2 0 | . 0 5 2 | . 0 0 2 | . 0 2 9 | . 0 0 7 | . 0 0 0 | . 0 0 0 | . 0 0 0 | . 0 0 2 | . 0 0 9 | . 0 5 1 | . 8 9 8 | . 0 1 9 | . 0 0 5 | . 0 0 1 | . 0 0 5 | . 0 1 0 | .0 0 0 | |

| | | | | | | | | | | | | | | | | | | | | | | | |
|---------------|--|-------------------------------|------------------|-----------------------|------------------|--------------------|-------------------------------|--------------------|------------------|-------------------------------|------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|------------------|-------------------------------|-------------------------------|-------------------------------|
| X 2. 14 | <i>Pe ar so n C or re lat io n</i> | . 2 9 7 _a | . 1 2 3 | - . 0 5 7 | . 1 9 4 | . 0 9 1 | . 1 1 6 | . 0 2 9 | . 0 2 0 | . 2 3 1 _a | . 1 5 8 | . 2 5 9 _a | . 1 6 7 | . 2 9 3 _a | 1 . 0 0 0 | . 5 6 2 _a | . 2 0 7 _a | . 2 4 6 _a | . 1 8 3 | . 1 4 0 | . 1 7 8 | . 3 7 7 _a | . 4 3 7 ^a |
| | <i>Si g. (2 - tai le d)</i> | . 0 0 3 | . 2 2 2 | . 5 7 1 | . 0 5 4 | . 3 6 7 | . 2 5 0 | . 7 7 4 | . 8 4 2 | . 0 2 1 | . 1 1 7 | . 0 0 9 | . 0 9 7 | . 0 0 3 | | . 0 0 0 | . 0 3 9 | . 0 1 4 | . 0 6 9 | . 1 6 4 | . 0 7 7 | . 0 0 0 | . 0 0 0 |
| | <i>N</i> | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 |
| X 2. 15 | <i>Pe ar so n C or re lat io n</i> | . 3 4 1 _a | . 1 3 3 | . 0 5 1 | . 0 7 9 | - . 0 3 0 | . 2 7 9 _a | - . 0 6 4 | . 0 3 9 | . 1 2 9 | . 0 4 4 | . 0 0 6 | . 2 1 5 _a | . 1 6 6 | . 5 6 2 _a | 1 . 0 0 0 | . 4 6 8 _a | . 5 9 5 _a | . 1 7 1 | . 1 1 5 | . 1 7 3 | . 3 1 6 _a | . 4 3 0 ^a |
| | <i>Si g. (2 - tai le d)</i> | . 0 0 1 | . 1 8 6 | . 6 1 1 | . 4 3 7 | . 7 6 7 | . 0 0 5 | . 5 2 7 | . 6 9 8 | . 2 0 1 | . 6 6 1 | . 9 5 2 | . 0 3 8 | . 0 9 8 | . 0 0 0 | | . 0 0 0 | . 0 0 0 | . 0 9 0 | . 2 5 3 | . 0 8 5 | . 0 0 1 | . 0 0 0 |
| | <i>N</i> | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 |
| X 2. 16 | <i>Pe ar so n C or re lat</i> | . 0 8 0 | . 0 6 7 | . 1 6 7 | . 0 3 4 | - . 0 1 8 | . 0 7 8 | - . 0 8 1 | . 0 7 5 | . 1 6 6 | . 0 5 4 | - . 0 6 5 | . 1 9 0 | . 1 5 9 | . 2 0 7 _a | . 4 6 8 _a | 1 . 0 0 0 | . 5 4 8 _a | . 2 8 3 _a | . 1 4 9 | . 2 7 4 _a | . 3 5 4 _a | . 3 8 0 ^a |

| | | | | | | | | | | | | | | | | | | | | | | | | |
|------------------------------------|--|---------------------------|---------------------------|---------------------------|-------------------|--------------------------------|-------------------|--------------|--------------|---------------------------|-------------------|---------------------------|--------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|--------------|
| | <i>io</i> <i>n</i> | | | | | | | | | | | | | | | | | | | | | | | .0 |
| | <i>Si</i> <i>g.</i> <i>(2</i> <i>-</i> <i>tai</i> <i>le</i> <i>d)</i> | .4 3 1 | .5 0 8 | .0 9 6 | .7 3 8 | .8 5 6 | .4 4 2 | .4 6 5 | .4 9 1 | .0 9 9 | .5 9 5 | .5 1 8 | .0 5 9 | .1 1 5 | .0 3 9 | .0 0 0 | .0 0 0 | .0 4 8 | .1 3 6 | .0 0 0 | .0 0 0 | .0 0 0 | .0 0 0 | .0 0 0 |
| | <i>N</i> | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 |
| <i>X</i> <i>2.</i> <i>17</i> | <i>Pe</i> <i>ar</i> <i>so</i> <i>n</i> <i>C</i> <i>or</i> <i>re</i> <i>lat</i> <i>io</i> <i>n</i> | .1 6 7 | .0 1 9 | .1 9 9 ^a | .0 2 2 3 | .- 6 2 3 ^a | .- 0 4 3 | .0 3 8 | .0 7 6 | .0 1 2 | .- 0 1 4 | .1 3 8 | .0 5 0 | .2 4 6 ^a | .5 9 5 ^a | .5 4 8 ^a | .1 0 0 | .2 5 9 ^a | .2 4 1 ^a | .1 6 7 | .1 5 6 | .1 5 6 | .3 6 9 ^a | |
| | <i>Si</i> <i>g.</i> <i>(2</i> <i>-</i> <i>tai</i> <i>le</i> <i>d)</i> | .0 9 6 | .8 5 4 | .0 4 7 | .7 7 2 | .8 2 8 | .0 7 4 | .6 0 8 | .7 0 8 | .4 5 1 | .9 0 8 | .8 9 2 | .1 7 0 | .6 2 5 | .0 0 0 | .0 0 0 | .0 0 9 | .0 1 6 | .0 9 7 | .0 1 7 | .1 9 2 | .1 2 2 | .0 0 0 | |
| | <i>N</i> | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | 1 0 0 | |
| <i>X</i> <i>2.</i> <i>18</i> | <i>Pe</i> <i>ar</i> <i>so</i> <i>n</i> <i>C</i> <i>or</i> <i>re</i> <i>lat</i> <i>io</i> <i>n</i> | .2 0 8 ^a | .2 5 3 ^a | .1 5 9 | .0 4 7 | .2 6 4 ^a | .0 9 8 | .0 8 2 | .1 4 2 | .2 1 5 ^a | .- 0 8 | .2 8 0 ^a | .1 4 8 | .1 6 3 | .1 8 3 | .1 7 3 ^a | .2 8 9 ^a | .2 5 0 | .1 0 0 | .6 8 8 ^a | .3 5 7 ^a | .2 0 7 ^a | .4 6 6 ^a | |
| | <i>Si</i> <i>g.</i> <i>(2</i> <i>-</i> <i>tai</i> | .0 3 8 | .0 1 1 | .1 1 3 | .6 4 2 | .0 0 8 | .3 5 6 | .3 8 9 | .1 5 9 | .0 3 2 | .9 3 4 | .0 0 5 | .1 4 1 | .1 0 6 | .0 9 0 | .0 0 4 | .0 0 9 | .0 0 0 | .0 0 0 | .0 0 0 | .0 0 3 | .0 3 8 | .0 0 0 | |

| | | | | | | | | | | | | | |
|--|----------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| | <i>N</i> | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 |
|--|----------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|

**B. HASIL UJI REABILITAS
VARIABEL KINERJA PEGAWAI (X1)**

RELIABILITY

/VARIABLES= X1.1 X1.2 X1.3 X1.4 X1.5 X1.6 X1.7 X1.8 X1.9 X1.10 X1.11

/MODEL=ALPHA

/SUMMARY = TOTAL.

Scale: ANY

| Case Processing Summary | | |
|-------------------------|----------|----------------|
| <i>Cases</i> | <i>N</i> | <i>Percent</i> |
| <i>Valid</i> | 100 | 100.0% |
| <i>Excluded</i> | 0 | .0% |
| <i>Total</i> | 100 | 100.0% |

| Reliability Statistics | |
|-------------------------|-------------------|
| <i>Cronbach's Alpha</i> | <i>N of Items</i> |
| .82 | 11 |

| Item-Total Statistics | | | | |
|------------------------|-----------------------------------|---------------------------------------|---|---|
| | <i>Scale Mean if Item Deleted</i> | <i>Scale Variance if Item Deleted</i> | <i>Corrected Item-Total Correlation</i> | <i>Cronbach's Alpha if Item Deleted</i> |
| <i>X_{1.1}</i> | 38.39 | 17.94 | .25 | .83 |
| <i>X_{1.2}</i> | 38.48 | 17.55 | .36 | .82 |
| <i>X_{1.3}</i> | 38.01 | 16.31 | .64 | .79 |
| <i>X_{1.4}</i> | 37.95 | 17.02 | .63 | .80 |
| <i>X_{1.5}</i> | 38.16 | 15.81 | .64 | .79 |
| <i>X_{1.6}</i> | 38.43 | 17.28 | .27 | .84 |

| | | | | |
|-------------------------|-------|-------|-----|-----|
| <i>X_{1.7}</i> | 38.03 | 17.61 | .48 | .81 |
| <i>X_{1.8}</i> | 38.03 | 17.69 | .44 | .81 |
| <i>X_{1.9}</i> | 38.01 | 16.31 | .64 | .79 |
| <i>X_{1.10}</i> | 37.95 | 17.02 | .63 | .80 |
| <i>X_{1.11}</i> | 38.16 | 15.81 | .64 | .79 |

VARIABEL KUALITAS PELAYANAN (X2)

RELIABILITY

/VARIABLES= X_{2.1} X_{2.2} X_{2.3} X_{2.4} X_{2.5} X_{2.6} X_{2.7} X_{2.8} X_{2.9} X_{2.10} X_{2.11} X_{2.12} X_{2.13} X_{2.14} X_{2.15}
X_{2.16} X_{2.17} X_{2.18} X_{2.19} X_{2.20} X_{2.21}

/MODEL=ALPHA

/SUMMARY = TOTAL.

Scale: ANY

| Case Processing Summary | | |
|-------------------------|----------|----------------|
| <i>Cases</i> | <i>N</i> | <i>Percent</i> |
| <i>Valid</i> | 100 | 100.0% |
| <i>Excluded</i> | 0 | .0% |
| <i>Total</i> | 100 | 100.0% |

| Reliability Statistics | |
|-------------------------|-------------------|
| <i>Cronbach's Alpha</i> | <i>N of Items</i> |
| .86 | 21 |

| Item-Total Statistics | | | | |
|-----------------------|-----------------------------------|---------------------------------------|---|---|
| | <i>Scale Mean if Item Deleted</i> | <i>Scale Variance if Item Deleted</i> | <i>Corrected Item-Total Correlation</i> | <i>Cronbach's Alpha if Item Deleted</i> |
| X _{2.1} | 75.88 | 69.24 | .42 | .85 |
| X _{2.2} | 76.00 | 66.18 | .61 | .85 |
| X _{2.3} | 75.61 | 66.89 | .46 | .85 |
| X _{2.4} | 75.85 | 66.98 | .45 | .85 |
| X _{2.5} | 75.62 | 68.20 | .47 | .85 |
| X _{2.6} | 75.67 | 67.60 | .49 | .85 |
| X _{2.7} | 75.63 | 67.31 | .50 | .85 |
| X _{2.8} | 75.58 | 68.81 | .47 | .85 |
| X _{2.9} | 75.83 | 66.28 | .58 | .85 |
| X _{2.10} | 75.83 | 68.73 | .38 | .85 |
| X _{2.11} | 76.09 | 67.98 | .47 | .85 |
| X _{2.12} | 76.18 | 67.50 | .45 | .85 |
| X _{2.13} | 76.25 | 67.77 | .35 | .86 |
| X _{2.14} | 75.84 | 69.85 | .37 | .85 |
| X _{2.15} | 75.75 | 69.83 | .36 | .85 |
| X _{2.16} | 75.60 | 70.26 | .30 | .86 |
| X _{2.17} | 75.91 | 70.47 | .29 | .86 |
| X _{2.18} | 75.76 | 69.52 | .40 | .85 |
| X _{2.19} | 75.67 | 69.21 | .39 | .85 |
| X _{2.20} | 75.58 | 68.71 | .47 | .85 |
| X _{2.21} | 75.47 | 67.04 | .53 | .85 |

VARIABEL KEPUASAN MASYARAKAT (Y)

RELIABILITY

/VARIABLES= Y₁ Y₂ Y₃ Y₄ Y₅ Y₆ Y₇ Y₈ Y₉ Y₁₀ Y₁₁

/MODEL=ALPHA

/SUMMARY = TOTAL.

Scale: ANY

| Case Processing Summary | | |
|-------------------------|----------|----------------|
| <i>Cases</i> | <i>N</i> | <i>Percent</i> |
| <i>Valid</i> | 100 | 100.0% |
| <i>Excluded</i> | 0 | .0% |
| <i>Total</i> | 100 | 100.0% |

| Reliability Statistics | |
|-------------------------|-------------------|
| <i>Cronbach's Alpha</i> | <i>N of Items</i> |
| .82 | 11 |

| Item-Total Statistics | | | | |
|-----------------------|-----------------------------------|---------------------------------------|---|---|
| | <i>Scale Mean if Item Deleted</i> | <i>Scale Variance if Item Deleted</i> | <i>Corrected Item-Total Correlation</i> | <i>Cronbach's Alpha if Item Deleted</i> |
| Y ₁ | 37.51 | 25.79 | .48 | .81 |
| Y ₂ | 37.55 | 24.86 | .63 | .80 |
| Y ₃ | 37.64 | 25.10 | .52 | .81 |
| Y ₄ | 37.84 | 24.92 | .50 | .81 |
| Y ₅ | 37.73 | 24.50 | .56 | .80 |
| Y ₆ | 37.86 | 24.61 | .49 | .81 |
| Y ₇ | 37.90 | 25.08 | .46 | .81 |
| Y ₈ | 37.83 | 24.49 | .49 | .81 |

| | | | | |
|----------|-------|-------|-----|-----|
| Y_9 | 37.45 | 25.24 | .48 | .81 |
| Y_{10} | 37.43 | 26.05 | .42 | .82 |
| Y_{11} | 37.16 | 26.30 | .42 | .82 |

6. Lampiran Uji Asumsi Klasik

UJI ASUMSI KLASIK

1. UJI NORMALITAS RESIDUAL DATA

REGRESSION

/VARIABLES= X₁ X₂
 /DEPENDENT= Y
 /METHOD=ENTER
 /STATISTICS=COEFF R ANOVA
 /SAVE= RESID.

| Model Summary (Kepuasan masyarakat) | | | |
|-------------------------------------|-----------------|--------------------------|-----------------------------------|
| <i>R</i> | <i>R Square</i> | <i>Adjusted R Square</i> | <i>Std. Error of the Estimate</i> |
| .69 | .47 | .46 | 4.02 |

| ANOVA (Kepuasan masyarakat) | | | | | |
|-----------------------------|-----------------------|-----------|--------------------|----------|-------------|
| | <i>Sum of Squares</i> | <i>df</i> | <i>Mean Square</i> | <i>F</i> | <i>Sig.</i> |
| <i>Regression</i> | 1396.98 | 2 | 698.49 | 43.24 | .000 |
| <i>Residual</i> | 1566.81 | 97 | 16.15 | | |
| <i>Total</i> | 2963.79 | 99 | | | |

| Coefficients (Kepuasan masyarakat) | | | | | |
|------------------------------------|------------------------------------|-------------------|----------------------------------|----------|-------------|
| | <i>Unstandardized Coefficients</i> | | <i>Standardized Coefficients</i> | <i>t</i> | <i>Sig.</i> |
| | <i>B</i> | <i>Std. Error</i> | <i>Beta</i> | | |
| <i>(Constant)</i> | 3.98 | 4.05 | .00 | .98 | .328 |
| <i>Kinerja Pegawai</i> | .39 | .13 | .32 | 3.00 | .003 |
| <i>Kualitas Pelayanan</i> | .26 | .07 | .41 | 3.85 | .000 |

NPAR TEST

/KOLMOGOROV-SMIRNOV (NORMAL) = RES1.

| One-Sample Kolmogorov-Smirnov Test | | |
|------------------------------------|-----------------------|-------------|
| | | <i>RES1</i> |
| <i>N</i> | | 100 |
| <i>Normal Parameters</i> | <i>Mean</i> | .00 |
| | <i>Std. Deviation</i> | 3.98 |
| <i>Most Extreme Differences</i> | <i>Absolute</i> | .07 |
| | <i>Positive</i> | .05 |
| | <i>Negative</i> | -.07 |
| <i>Kolmogorov-Smirnov Z</i> | | .75 |
| <i>Asymp. Sig. (2-tailed)</i> | | .631 |

2. UJI MULTIKOLINEARITAS

CORRELATION

/VARIABLES = X₁ X₂

/PRINT = TWOTAIL NOSIG.

| ^a Significant at .05 level | | | |
|---------------------------------------|----------------------------|------------------------|---------------------------|
| | | <i>Kinerja Pegawai</i> | <i>Kualitas Pelayanan</i> |
| <i>Kinerja Pegawai</i> | <i>Pearson Correlation</i> | 1.000 | .728 ^a |
| | <i>Sig. (2-tailed)</i> | | .000 |
| | <i>N</i> | 100 | 100 |
| <i>Kualitas Pelayanan</i> | <i>Pearson Correlation</i> | .728 ^a | 1.000 |
| | <i>Sig. (2-tailed)</i> | .000 | |
| | <i>N</i> | 100 | 100 |

3. UJI HETEROKEDASTISITAS

REGRESSION

/VARIABLES= X₁ X₂

/DEPENDENT= RES1_Abs

/METHOD=ENTER

/STATISTICS=COEFF R ANOVA

/SAVE= RESID.

| Model Summary (RES1_Abs) | | | |
|--------------------------|-----------------|--------------------------|-----------------------------------|
| <i>R</i> | <i>R Square</i> | <i>Adjusted R Square</i> | <i>Std. Error of the Estimate</i> |
| .14 | .02 | .00 | 2.46 |

| ANOVA (RES1_Abs) | | | | | |
|-------------------|-----------------------|-----------|--------------------|----------|-------------|
| | <i>Sum of Squares</i> | <i>df</i> | <i>Mean Square</i> | <i>F</i> | <i>Sig.</i> |
| <i>Regression</i> | 11.93 | 2 | 5.96 | .98 | .378 |
| <i>Residual</i> | 589.04 | 97 | 6.07 | | |
| <i>Total</i> | 600.96 | 99 | | | |

| Coefficients (RES1_Abs) | | | | | |
|---------------------------|------------------------------------|-------------------|----------------------------------|----------|-------------|
| | <i>Unstandardized Coefficients</i> | | <i>Standardized Coefficients</i> | <i>t</i> | <i>Sig.</i> |
| | <i>B</i> | <i>Std. Error</i> | <i>Beta</i> | | |
| <i>(Constant)</i> | 6.46 | 2.48 | .00 | 2.60 | .011 |
| <i>Kinerja Pegawai</i> | -.07 | .08 | -.12 | -.85 | .400 |
| <i>Kualitas Pelayanan</i> | -.01 | .04 | -.02 | -.15 | .881 |

HASIL OUTPUT ANALISIS DATA DAN UJI HIPOTESIS

HASIL OUTPUT REGRESI LINEAR BERGANDA

| Coefficients (RES1_Abs) | | | | | |
|-------------------------|------------------------------------|-------------------|----------------------------------|----------|-------------|
| | <i>Unstandardized Coefficients</i> | | <i>Standardized Coefficients</i> | <i>t</i> | <i>Sig.</i> |
| | <i>B</i> | <i>Std. Error</i> | <i>Beta</i> | | |
| <i>(Constant)</i> | 6.46 | 2.48 | .00 | 2.60 | .011 |
| <i>Kinerja Pegawai</i> | -.07 | .08 | -.12 | -.85 | .400 |

| | | | | | |
|---------------------------|------|-----|------|------|------|
| <i>Kualitas Pelayanan</i> | -.01 | .04 | -.02 | -.15 | .881 |
|---------------------------|------|-----|------|------|------|

UJI F

| ANOVA (Kepuasan masyarakat) | | | | | |
|-----------------------------|-----------------------|-----------|--------------------|----------|-------------|
| | <i>Sum of Squares</i> | <i>df</i> | <i>Mean Square</i> | <i>F</i> | <i>Sig.</i> |
| <i>Regression</i> | 1396.98 | 2 | 698.49 | 43.24 | .000 |
| <i>Residual</i> | 1566.81 | 97 | 16.15 | | |
| <i>Total</i> | 2963.79 | 99 | | | |

UJI t

| Coefficients (Kepuasan masyarakat) | | | | | |
|------------------------------------|------------------------------------|-------------------|----------------------------------|----------|-------------|
| | <i>Unstandardized Coefficients</i> | | <i>Standardized Coefficients</i> | <i>t</i> | <i>Sig.</i> |
| | <i>B</i> | <i>Std. Error</i> | <i>Beta</i> | | |
| <i>(Constant)</i> | 3.98 | 4.05 | .00 | .98 | .328 |
| <i>Kinerja Pegawai</i> | .39 | .13 | .32 | 3.00 | .003 |
| <i>Kualitas Pelayanan</i> | .26 | .07 | .41 | 3.85 | .000 |

KOEFSISIEN DETERMINASI

| Model Summary (Kepuasan masyarakat) | | | |
|-------------------------------------|-----------------|--------------------------|-----------------------------------|
| <i>R</i> | <i>R Square</i> | <i>Adjusted R Square</i> | <i>Std. Error of the Estimate</i> |
| .69 | .47 | .46 | 4.02 |

7. Lampiran Riwayat Hidup Penulis

DAFTAR RIWAYAT HIDUP

| | |
|-----------------------------|--|
| 1. Nama | : Akhsay Rizky |
| 2. Tempat dan Tanggal Lahir | : Banjarmasin, 03 Agustus 2001 |
| 3. Jenis Kelamin | : Laki-laki |
| 4. Agama | : Islam |
| 5. Warga Negara | : Indonesia |
| 6. Alamat KTP | : Jl. Kelayan Besar I Rt. 022 Rw.001 Kelurahan Tanjung Pagar Kecamatan Banjarmasin Selatan |
| 7. Alamat Sekarang | : Jl. Kelayan Besar I Rt. 022 Rw.001 Kelurahan Tanjung Pagar Kecamatan Banjarmasin Selatan |
| 9. Nomor Telepon / HP | : 083141734156 |
| 10. e-mail | : athay.izky@gmial.com |
| 11. Kode Pos | 70247 |
| 12. PENDIDIKAN TERAKHIR | : MAN 3 Banjarmasin |
| 13. JURUSAN/FAKULTAS | : MD/FDIK |
| 14. NIM | :190104030164 |
| 15 Konsentrasi jurusan | : Manajemen Kelembagaan Islam |