

ABSTRAK

Zakia. NIM. 220101050430, *Manajemen Layanan Transportasi Sekolah (Studi Kasus SD Qur'ani AL-Mumtaz Gunung Raja Kabupaten Tanah Laut)*. Pembimbing Dr. H. Ahmad Salabi, S.Ag., M.Pd., pada Program Studi Manajemen Pendidikan Islam Fakultas Tarbiyah dan Keguruan UIN Antasari Banjarmasin. 2025

Kata Kunci : Manajemen, Manajemen Pendidikan Islam, Layanan Transportasi Sekolah.

Layanan transportasi antar-jemput sekolah merupakan bagian dari dukungan manajemen pendidikan dalam menciptakan akses pendidikan yang aman, tertib, dan efisien bagi peserta didik. SD Qur'ani Al-Mumtaz Gunung Raja Kabupaten Tanah Laut merupakan salah satu sekolah swasta yang menerapkan sistem layanan transportasi berbasis kendaraan pribadi dengan jumlah pengguna yang terus meningkat setiap tahunnya, sehingga diperlukan pengelolaan yang terstruktur dan terukur. Penelitian ini bertujuan untuk mendeskripsikan dan menganalisis pengelolaan layanan transportasi antar-jemput siswa yang meliputi pengelolaan biaya, sumber daya manusia, serta sarana prasarana.

Penelitian ini menggunakan pendekatan kualitatif dengan jenis penelitian studi kasus. Teknik pengumpulan data dilakukan melalui observasi, wawancara mendalam, serta dokumentasi. Data yang diperoleh dianalisis melalui tahapan reduksi data, penyajian data, dan penarikan kesimpulan, kemudian diuji keabsahannya melalui teknik triangulasi sumber dan metode.

Hasil penelitian menunjukkan bahwa pengelolaan layanan transportasi antar-jemput siswa di SD Qur'ani Al-Mumtaz telah menerapkan prinsip-prinsip manajemen pendidikan, meskipun belum sepenuhnya terdokumentasi dalam kebijakan formal. Pertama, pengelolaan biaya dilakukan secara transparan melalui skema pembayaran langsung orang tua kepada pengemudi dengan kontribusi tertentu kepada yayasan, sehingga mendukung keberlanjutan operasional layanan. Kedua, pengelolaan SDM telah berjalan melalui pembagian tugas antara yayasan, kepala sekolah, koordinator driver, dan pengemudi dengan menerapkan fungsi perencanaan, koordinasi, dan pengawasan meskipun belum memiliki struktur formal tertulis. Ketiga, pengelolaan sarana, prasarana, dan keselamatan telah memperhatikan legalitas kendaraan, penetapan rute, serta prosedur keselamatan berkendara yang berdampak pada ketepatan waktu, rasa aman peserta didik, dan pembentukan disiplin siswa. Kesimpulan penelitian menunjukkan bahwa pengelolaan layanan transportasi antar-jemput di SD Qur'ani Al-Mumtaz telah berjalan efektif dan sejalan dengan prinsip manajemen pendidikan Islam seperti efisiensi, amanah, musyawarah, dan tanggung jawab. Namun, penelitian ini juga mengidentifikasi perlunya penguatan berupa penyusunan pedoman operasi formal dan standardisasi keselamatan untuk peningkatan layanan yang lebih sistematis dan berkelanjutan.

ABSTRAK

Zakia. Student ID Number: 220101050430. *Management of School Transportation Services (A Case Study at SD Qur'ani Al-Mumtaz Gunung Raja, Tanah Laut Regency).* Supervisor: Dr. H. Ahmad Salabi, S.Ag., M.Pd. Islamic Education Management Study Program, Faculty of Tarbiyah and Teacher Training, UIN Antasari Banjarmasin. 2025.

Keywords : Management, Islamic Education Management, School Transportation Service.

School transportation services play an essential role in supporting educational management, particularly in ensuring safe, orderly, and efficient access to school for students. SD Qur'ani Al-Mumtaz Gunung Raja, located in Tanah Laut Regency, is one of the private schools implementing a privately-operated transportation service system with an increasing number of users each year, thus requiring structured and measurable management. This study aims to describe and analyze the management of the school transportation service, including financial management, human resources, and supporting facilities.

This research employs a qualitative approach with a case study design. Data collection techniques include observation, in-depth interviews, and documentation. The collected data were analyzed through stages of data reduction, data display, and conclusion drawing, and their validity was tested using source and method triangulation.

The findings indicate that the management of school transportation services at SD Qur'ani Al-Mumtaz has implemented principles of educational management, although not yet fully documented in formal policy. First, financial management is carried out transparently through a direct payment scheme from parents to drivers, with a portion allocated to the school foundation, supporting the sustainability of operational services. Second, human resource management functions effectively through the distribution of responsibilities among the foundation, principal, transportation coordinator, and drivers, applying planning, coordination, and supervision functions despite the absence of a formal written structure. Third, the management of facilities, infrastructure, and safety considers vehicle legality, route designation, and safety procedures, contributing to punctuality, students' sense of security, and the development of discipline.

The study concludes that the implementation of school transportation service management at SD Qur'ani Al-Mumtaz is effective and aligned with Islamic educational management principles such as efficiency, trustworthiness, consultation, and responsibility. However, the study also highlights the need for improvements, including the development of formal operational guidelines and standardized safety procedures to ensure more systematic and sustainable service quality.