

## BAB V

### CLOSURE

#### A. Conclusion

The researcher has finished the research from Language and Politeness in Social Media Communication Among Lecturers and Students Based on the research, the writer concludes that:

1. What are Politeness expression used among lecturers and students in social media Communication

Politeness is a communication strategy that people use to maintain and develop relationship. After analyzing the data of politeness expression used among lecturers and students in social media communication, the researcher conclude that politeness expression are most of students of English department used are modal verb and negative question form. And politeness expression it does not use are modal verb, negative question form, language and culture, using slang wanna and gotta. But most of students of English department can said it most politely, because most of students used politeness expression in the communication to the lecturers, and based on (*Holmes,2001,p.267-268*) A great deal depends on intonation and tone of voice, but clearly 'please' does not necessarily increase the politeness of these directives. So that we cannot judge someone does not polite from social media communication because politeness it can see from the intonation and tone of voice.

2. The Students' reasons toward the interaction to lecturers in social media.  
In this problem statement most of students English Department of Antasari state Islamic university are gave a reason why they use social media to communicate with the lecturers, because social media are more easier than text message and meet directly, because the lecturers are busy so make it confidents to meet more fast. And from the table the researcher can conclude that social media is very important to the students and easier to be a reasons why students used social media to communicate with lecturers. Therefore, social media really help students to communicate more closely and easily to the lecturers.

## **B. Suggestion**

After discussing the research result and conclusion, the writer derived several suggestions:

For reader, the writer suggests that the reader should understand about politeness strategies and impolite strategies based on this thesis explained. The politeness strategies will make the reader can understand and know how to be polite in doing communication in certain situation. The reader also should know about impoliteness strategies, so the reader will does not do something impolite in daily activity. The reader of this research will know how to be polite. They can practice and do it in real life.