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**LANGUAGE AND POLITENESS IN SOCIAL MEDIA  
COMMUNICATION AMONG LECTURERS AND  
STUDENTS**

**THESIS**

Presented to  
Antasari State Islamic University Banjarmasin  
in partial fulfillment of the requirements  
For the degree of Sarjana in English Language Education

By  
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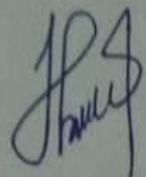
**ANTASARI STATE ISLAMIC UNIVERSITY  
FACULTY OF TARBIYAH AND TEACHERS TRAINING  
ENGLISH EDUCATION DEPARTMENT  
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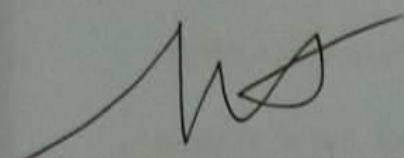
### VALIDATION

This is to certify that the *sarjana's* thesis of Retno Iiani Pamularsih with the title "Language and Politeness in Social Media Communication Among Lecturers and Students" has been approved by the board of examiners as the requirements for the degree of *sarjana* in English Language Education.



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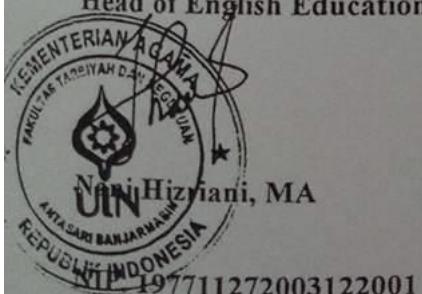
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**STATEMENT OF AUTHENTICITY**

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Certify that the work in this thesis is, to the best of my knowledge and belief, original, except as acknowledged in the text, and has not been submitted, either in the whole or in part, for a degree at this institute or other university. If someday it is proved as a duplication, imitation, or plagiarism or made by other people entirely or partly, I understand that the thesis and academic title will be cancelled due to the law.

Banjarmasin, juli 12<sup>th</sup>, 2017  
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## ABSTRACT

**Retno Liani Pamularsih.** 2017. Language and Politeness in Social Media Communication Among Lecturers and Students. English Education Department, Faculty of Tarbiyah and Teachers Training. Advisor: Drs.Saadillah,M.Pd. and Puji Sri Rahayu, MA.

**Keywords:** Language, Politeness, Social Media

The problem formulations of this research are What are the politeness expression use among Lecturers and Students in Social media Communication and What are the students' reasons toward the interaction to lecturers in social media. This research aims to determine the kinds of politeness expression used among lecturers and students and to find students' reason used social media to communicate with the lecturers.

The subject of this research is ten students of English Department at Antasari State University Banjarmasin. The object of this research is language and politeness among lecturers and students in social media communication.

To collect the data, the writer uses some techniques, such as Observation, questionnaire, and document. Then, all the data are analyzed descriptively.

The result of this research states that the writer found that there are politeness expression used by students in social media communication such as modal verb, negative question form, using gonna and gotta and language and culture. In this research, the writer can conclude that students of English department are polite, and the writer found students' reason used social media communication to lecturers that is because social media more easier to communicate and quickly and also efficient than other.

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## ***ABSTRAK***

***Retno Liani Pamularsih.*** 2017. *Bahasa dan Kesopanan dalam Berkommunikasi di social media Antara dosen dan Mahasiswa.* Skripsi. Jurusan Pendidikan Bahasa Inggris, Fakultas Tarbiyah Dan Keguruan. Pembimbing: Drs.Saadillah,M.Pd and Puji Sri Rahayu, MA

**Kata kunci :** *Bahasa, Kesopanan, Social media*

*Rumusan masalah dalam penelitian ini adalah: Ekspresi kesopanan apa saja kah yang dipakai antara dosen dan mahasiswa dalam berkomunikasi di social media dan apakah alasan mahasiswa untuk menggunakan social media dalam berkomunikasi kepada dosen. Penelitian ini bertujuan untuk menentukan apa saja ekspresi kesopanan yang digunakan mahasiswa dalam berkomunikasi di sosial media kepada dosen dan menemukan alasan mahasiswa menggunakan social media dalam berkomunikasi kepada dosen.*

*Subjek dalam penelitian ini adalah sepuluh mahasiswa jurusan bahasa inggris. Objek penelitian ini adalah Bahasa dan kesopanan dalam berkomunikasi di social media.*

*Dalam pengumpulan data, penulis menggunakan beberapa teknik seperti, Observasi, Membagikan angket, dan Mengumpulkan dokumen. Kemudian data tersebut dianalisis dengan menggunakan metode deskriptif.*

*Hasil dari penelitian ini menunjukkan bahwa penulis menemukan beberapa ekspresi kesopanan yang di gunakan mahasiswa dalam berkomunikasi melalui social media yaitu berupa modal verb, Negative question form, using slang gonna and gotta, and language and culture. Dalam penelitian ini, penulis dapat menyimpulkan bahwa mahasiswa UIN Antasari adalah sopan dan penulis juga menemukan alasan mahasiswa menggunakan social media dalam berkomunikasi kepada dosen yaitu karena social media lebih memudahkan untuk berkomunikasi dan cepat dan juga effisien.*

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**MOTTO**

**Stop Wishing Start Doing**



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**THIS THESIS IS DEDICATED TO:**

Thanks to Allah for giving me this life, this way, and all the things to make me  
always remember that life is not vain.

**Honorable parents:**

**Bapak Tibyani & Ibunda Norlindawati, S.Pd**

Thanks For the priceless love, sweat, prays, support, understanding and everything  
that you give to me, I love you my hero

**Beloved Husband:**

**Ghazali Rahman, S.Pd.i., M.Pd**

Who always support me anytime, and anywhere. And also thanks for loving me and  
always be in my side, I love you

**For all my families, especially my siblings**

**Achmad Nur Dwiyanda & Nur Inayah Maulida**

Who always give me happiness, spirit and motivation

**All of English Department B 2013**

Who always give me happiness and support for my thesis, and everything.

**Advisors:**

**Drs. Saadillah, M.Pd**

**&**

**Puji Sri Rahayu, MA**

Who have made the idea of writing a thesis a joyful experience. Thanks for your love,  
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بسم الله الرحمن الرحيم

الحمد لله رب العالمين والصلوة والسلام على اشرف الا نبياء والمرسلين  
سيدنا وموانا محمد وعلى الله وصحبه أجمعين. اما بعد.

Praise is to Allah the Almighty who has been giving me guidance till the writer finished this thesis entitled “Language and Politeness in Social Media Communication Among Lecturers and Students”. Peace and salutation always be upon Prophet Muhammad and all his friends who struggle for Allah.

The writer would like to express appreciation and gratitude to:

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5. All friends who have participated in the efforts of completing this research.

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Finally, the writer hopes that next researchers will find this research paper useful. The writer realizes that this paper is in fact far from perfect. Hence, more constructive inputs and suggestions are also highly expected for its progress. May Allah the Almighty always bless and reward the whole of us for all good things that we have done. Amin

Banjarmasin, Syawwal 18<sup>th</sup>, 1438 A.H

July 12<sup>th</sup>, 2017 A.D

Writer

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