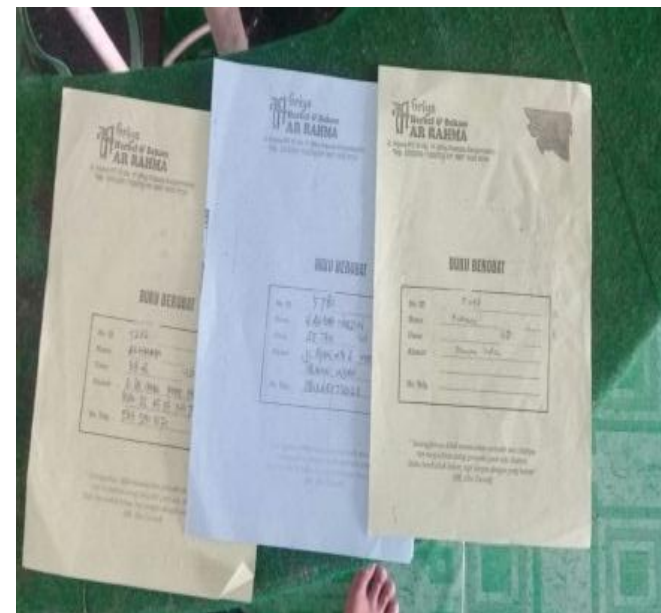


LAMPIRAN-LAMPIRAN

Dokumentasi pada Griya Herbal dan Bekam Ar-Rahma Banjarmasin





Hasil Pengujian (output) dengan Menggunakan SPSS for windows versi 18

Uji Normalitas

One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		99
Normal Parameters ^{a,b}	Mean	.0000000
	Std. Deviation	1.43832266
Most Extreme Differences	Absolute	.089
	Positive	.041
	Negative	-.089
Kolmogorov-Smirnov Z		.883
Asymp. Sig. (2-tailed)		.416

a. Test distribution is Normal.

b. Calculated from data.

Uji Multikolineritas

Coefficients^a

Model	Unstandardized Coefficients		Standardized Coefficients	T	Sig.	Collinearity Statistics	
	B	Std. Error	Beta			Tolerance	VIF
1 (Constant)	2.817	1.679		1.677	.097		
Tarif Bekam	.319	.127	.221	2.507	.014	.591	1.691
Pelayanan Terapis	.213	.088	.205	2.432	.017	.649	1.540
Lokasi Praktik	.329	.103	.309	3.189	.002	.491	2.036
Ketersediaan Fasilitas	.176	.076	.202	2.309	.023	.602	1.660

a. Dependent Variable: Keputusan Pelanggan

Uji Heteroskedostisitas (Uji Park Test)

Coefficients^a

Model	Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Collinearity Statistics	
	B	Std. Error	Beta			Tolerance	VIF
1 (Constant)	-11.142	7.429		-1.500	.137		
LnX1	.197	2.339	.011	.084	.933	.617	1.620
LnX2	-4.015	2.056	-.238	-1.953	.054	.668	1.497
LnX3	6.093	3.341	.257	1.824	.071	.499	2.006
LnX4	.788	2.192	.046	.360	.720	.607	1.646

a. Dependent Variable: LnRes2

Uji Auto Korelasi

Model Summary^b

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate	Durbin-Watson
1	.753 ^a	.567	.548	1.469	1.981

. Predictors: (Constant), Ketersediaan Fasilitas, Tarif Bekam, Pelayanan Terapis, Lokasi Praktik

b. Dependent Variable: Keputusan Pelanggan

Uji regresi linear berganda

Uji R Square (R^2)

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.753 ^a	.567	.548	1.469

a. Predictors: (Constant), Ketersediaan Fasilitas, Tarif Bekam, Pelayanan Terapis, Lokasi Praktik

Uji Regresi Simultan (Uji F)

ANOVA^b

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	265.038	4	66.260	30.721	.000 ^a
	Residual	202.740	94	2.157		
	Total	467.778	98			

a. Predictors: (Constant), Ketersediaan Fasilitas, Tarif Bekam, Pelayanan Terapis, Lokasi Praktik

b. Dependent Variable: Keputusan Pelanggan

Uji Regresi Parsial (Uji T)

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	2.817	1.679		1.677	.097
	Tarif Bekam	.319	.127	.221	2.507	.014
	Pelayanan Terapis	.213	.088	.205	2.432	.017
	Lokasi Praktik	.329	.103	.309	3.189	.002
	Ketersediaan Fasilitas	.176	.076	.202	2.309	.023

a. Dependent Variable: Keputusan Pelanggan

Uji Validitas

Correlations

	item1	item2	item3	item4	item5	item6	item7	item8	item9	item10	item11	item12	item13	item14	item15	item16	item17	item18	item19	item20	item21	item22	total_item
item1 Pearson Correlation	1	.776**	.500**	.335**	.275**	.375**	.440**	.421**	.429**	.389**	.360**	.246*	.086	.083	.209*	.423**	.268**	.373**	.355**	.273**	.179	.381**	.586**
Sig. (2-tailed)		.000	.000	.001	.006	.000	.000	.000	.000	.000	.000	.014	.400	.412	.038	.000	.007	.000	.000	.006	.076	.000	.000
N	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99
item2 Pearson Correlation	.776**	1	.405**	.144	.149	.319**	.351**	.535**	.489**	.367**	.413**	.279**	.055	.108	.369**	.501**	.340**	.316**	.328**	.356**	.281**	.431**	.587**
Sig. (2-tailed)	.000		.000	.155	.140	.001	.000	.000	.000	.000	.000	.005	.590	.289	.000	.000	.001	.001	.001	.000	.005	.000	.000
N	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99
item3 Pearson Correlation	.500**	.405**	1	.269**	.197	.560**	.497**	.245*	.428**	.317**	.308**	.355**	.304**	.233*	.226*	.407**	.344**	.351**	.489**	.554**	.383**	.386**	.654**
Sig. (2-tailed)	.000	.000		.007	.051	.000	.000	.015	.000	.001	.002	.000	.002	.021	.025	.000	.000	.000	.000	.000	.000	.000	.000
N	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99
item4 Pearson Correlation	.335**	.144	.269**	1	.756**	.367**	.402**	.136	.148	.393**	.286**	.210*	.272**	.192	.148	.356**	.235*	.424**	.321**	.356**	.292**	.160	.561**
Sig. (2-tailed)	.001	.155	.007		.000	.000	.000	.180	.143	.000	.004	.037	.006	.057	.145	.000	.019	.000	.001	.000	.003	.113	.000
N	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99
item5 Pearson Correlation	.275**	.149	.197	.756**	1	.370**	.309**	.089	.084	.296**	.218*	.230*	.312**	.189	.280**	.285**	.228*	.346**	.275**	.296**	.250*	.089	.516**
Sig. (2-tailed)	.006	.140	.051	.000		.000	.002	.381	.407	.003	.030	.022	.002	.060	.005	.004	.023	.000	.006	.003	.013	.379	.000
N	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99
item6 Pearson Correlation	.375**	.319**	.560**	.367**	.370**	1	.604**	.188	.403**	.470**	.323**	.301**	.296**	.246*	.318**	.359**	.352**	.280**	.425**	.524**	.428**	.331**	.658**
Sig. (2-tailed)	.000	.001	.000	.000	.000		.000	.063	.000	.000	.001	.002	.003	.014	.001	.000	.000	.005	.000	.000	.000	.001	.000
N	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99
item7 Pearson Correlation	.440**	.351**	.497**	.402**	.309**	.604**	1	.369**	.455**	.446**	.463**	.341**	.314**	.334**	.278**	.402**	.357**	.350**	.377**	.396**	.446**	.390**	.688**
Sig. (2-tailed)	.000	.000	.000	.000	.002	.000		.000	.000	.000	.000	.001	.002	.001	.005	.000	.000	.000	.000	.000	.000	.000	.000
N	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99
item8 Pearson Correlation	.421**	.535**	.245*	.136	.089	.188	.369**	1	.538**	.380**	.506**	.307**	.111	.351**	.437**	.576**	.260**	.421**	.367**	.285**	.229*	.472**	.583**
Sig. (2-tailed)	.000	.000	.015	.180	.381	.063	.000		.000	.000	.000	.002	.272	.000	.000	.000	.009	.000	.000	.004	.022	.000	.000
N	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99	99
item9 Pearson Correlation	.429**	.489**	.428**	.148	.084	.403**	.455**	.538**	1	.422**	.557**	.348**	.176	.267**	.412**	.406**	.510**	.446**	.415**	.268**	.400**	.577**	.651**
Sig. (2-tailed)	.000	.000	.000	.143	.407	.000	.000	.000		.000	.000	.000	.081	.008	.000	.000	.000	.000	.000	.007	.000	.000	.000

N	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99
item1 Pearson zz0 Correlation	.389**	.367**	.317**	.393**	.296**	.470**	.446**	.380**	.422**	1	.407**	.311**	.247*	.293**	.335**	.491**	.256*	.264**	.405**	.296**	.412**	.369**	.626**
Sig. (2-tailed)	.000	.000	.001	.000	.003	.000	.000	.000	.000		.000	.002	.014	.003	.001	.000	.011	.008	.000	.003	.000	.000	.000
N	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99
item1 Pearson 1 Correlation	.360**	.413**	.308**	.286**	.218*	.323**	.463**	.506**	.557**	.407**	1	.344**	.270**	.322**	.417**	.444**	.473**	.462**	.373**	.322**	.424**	.465**	.661**
Sig. (2-tailed)	.000	.000	.002	.004	.030	.001	.000	.000	.000	.000		.000	.007	.001	.000	.000	.000	.000	.000	.001	.000	.000	.000
N	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99
item1 Pearson 2 Correlation	.246*	.279**	.355**	.210*	.230*	.301**	.341**	.307**	.348**	.311**	.344**	1	.163	.104	.250*	.348**	.367**	.244*	.233*	.444**	.268**	.296**	.523**
Sig. (2-tailed)	.014	.005	.000	.037	.022	.002	.001	.002	.000	.002	.000		.106	.307	.013	.000	.000	.015	.020	.000	.007	.003	.000
N	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99
item1 Pearson 3 Correlation	.086	.055	.304**	.272**	.312**	.296**	.314**	.111	.176	.247*	.270**	.163	1	.383**	.357**	.323**	.278**	.158	.135	.216*	.256*	.237*	.485**
Sig. (2-tailed)	.400	.590	.002	.006	.002	.003	.002	.272	.081	.014	.007	.106		.000	.000	.001	.005	.118	.184	.032	.011	.018	.000
N	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99
item1 Pearson 4 Correlation	.083	.108	.233*	.192	.189	.246*	.334**	.351**	.267**	.293**	.322**	.104	.383**	1	.520**	.438**	.389**	.319**	.324**	.299**	.270**	.413**	.535**
Sig. (2-tailed)	.412	.289	.021	.057	.060	.014	.001	.000	.008	.003	.001	.307	.000		.000	.000	.000	.001	.001	.003	.007	.000	.000
N	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99
item1 Pearson 5 Correlation	.209*	.369**	.226*	.148	.280**	.318**	.278**	.437**	.412**	.335**	.417**	.250*	.357**	.520**	1	.555**	.432**	.357**	.325**	.295**	.274**	.396**	.605**
Sig. (2-tailed)	.038	.000	.025	.145	.005	.001	.005	.000	.000	.001	.000	.013	.000	.000		.000	.000	.000	.001	.003	.006	.000	.000
N	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99
item1 Pearson 6 Correlation	.423**	.501**	.407**	.356**	.285**	.359**	.402**	.576**	.406**	.491**	.444**	.348**	.323**	.438**	.555**	1	.577**	.432**	.453**	.479**	.393**	.407**	.740**
Sig. (2-tailed)	.000	.000	.000	.000	.004	.000	.000	.000	.000	.000	.000	.000	.001	.000	.000		.000	.000	.000	.000	.000	.000	.000
N	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99
item1 Pearson 7 Correlation	.268**	.340**	.344**	.235*	.228*	.352**	.357**	.260**	.510**	.256*	.473**	.367**	.278**	.389**	.432**	.577**	1	.404**	.262**	.291**	.447**	.428**	.625**
Sig. (2-tailed)	.007	.001	.000	.019	.023	.000	.000	.009	.000	.011	.000	.000	.005	.000	.000	.000		.000	.009	.003	.000	.000	.000
N	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99
item1 Pearson 8 Correlation	.373**	.316**	.351**	.424**	.346**	.280**	.350**	.421**	.446**	.264**	.462**	.244*	.158	.319**	.357**	.432**	.404**	1	.529**	.502**	.432**	.585**	.655**
Sig. (2-tailed)	.000	.001	.000	.000	.000	.005	.000	.000	.000	.008	.000	.015	.118	.001	.000	.000	.000		.000	.000	.000	.000	.000
N	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99	.99
item1 Pearson 9 Correlation	.355**	.328**	.489**	.321**	.275**	.425**	.377**	.367**	.415**	.405**	.373**	.233*	.135	.324**	.325**	.453**	.262**	.529**	1	.468**	.381**	.420**	.628**

	Sig. (2-tailed) N	.000 99	.001 99	.000 99	.001 99	.006 99	.000 99	.000 99	.000 99	.000 99	.000 99	.000 99	.020 99	.184 99	.001 99	.001 99	.000 99	.009 99	.000 99		.000 99	.000 99	.000 99	.000 99	.000 99
item2	Pearson Correlation	.273**	.356**	.554**	.356**	.296**	.524**	.396**	.285**	.268**	.296**	.322**	.444**	.216*	.299**	.295**	.479**	.291**	.502**	.468**	1	.505**	.349**	.657**	
0	Sig. (2-tailed) N	.006 99	.000 99	.000 99	.000 99	.003 99	.000 99	.000 99	.004 99	.007 99	.003 99	.001 99	.000 99	.032 99	.003 99	.003 99	.000 99	.003 99	.000 99	.000 99		.000 99	.000 99	.000 99	
item2	Pearson Correlation	.179	.281**	.383**	.292**	.250*	.428**	.446**	.229*	.400**	.412**	.424**	.268**	.256*	.270**	.274**	.393**	.447**	.432**	.381**	.505**	1	.399**	.615**	
1	Sig. (2-tailed) N	.076 99	.005 99	.000 99	.003 99	.013 99	.000 99	.000 99	.022 99	.000 99	.000 99	.000 99	.007 99	.011 99	.007 99	.006 99	.000 99	.000 99	.000 99	.000 99	.000 99		.000 99	.000 99	
item2	Pearson Correlation	.381**	.431**	.386**	.160	.089	.331**	.390**	.472**	.577**	.369**	.465**	.296**	.237*	.413**	.396**	.407**	.428**	.585**	.420**	.349**	.399**	1	.645**	
2	Sig. (2-tailed) N	.000 99	.000 99	.000 99	.113 99	.379 99	.001 99	.000 99	.000 99	.000 99	.000 99	.000 99	.003 99	.018 99	.000 99	.000 99	.000 99	.000 99	.000 99	.000 99	.000 99	.000 99		.000 99	
total_	Pearson item Correlation	.586**	.587**	.654**	.561**	.516**	.658**	.688**	.583**	.651**	.626**	.661**	.523**	.485**	.535**	.605**	.740**	.625**	.655**	.628**	.657**	.615**	.645**	1	
	Sig. (2-tailed) N	.000 99	.000 99	.000 99	.000 99	.000 99	.000 99	.000 99	.000 99	.000 99	.000 99	.000 99	.000 99	.000 99	.000 99	.000 99	.000 99	.000 99	.000 99	.000 99	.000 99	.000 99	.000 99		

**, Correlation is significant at the 0.01 level (2-tailed).

*, Correlation is significant at the 0.05 level (2-tailed).

Uji Reliabilitas

Reliability Statistics	
Cronbach's Alpha	N of Items
.751	23

nilai alpa (0,751) >0,60 maka akan disebut reliable.

RIWAYAT HIDUP

1. Nama Lengkap : Muhammad Noor
2. Tempat dan Tanggal Lahir : Banjarmasin, 22 November 1994
3. Agama : Islam
4. Kebangsaan : Indonesia
5. Status Perkawinan : Belum Kawin
6. Alamat : Jl. Kelayan B Tengah Gg. Bersama No.31 Rt. 19 Rw. 02
Kel. Kelayan Tengah Kec. Banjarmasin Selatan
Kota Banjarmasin
7. Pendidikan
 - a. SD : SD Negeri Murung Raya 4 Banjarmasin
 - b. SMP : SMP Negeri 11 Banjarmasin
 - c. SMA : SMK Negeri 3 Banjarmasin
Jurusan Akuntansi
8. Pengalaman Organisasi : Ketua LDK Al-Fatih FSEI
Anggota LDK AMAL UIN Antasari Banjarmasin
Ketua Muslim Drenalin Kalimantan Selatan
Anggota OSIS SMKN 3 Banjarmasin
Anggota KSI Al-Bayyan ‘Ad-Diin SMKN 3 Banjarmasin

9. Orang tua

Ayah : Basran

Pekerjaan : -

Alamat : Jl. Kelayan B Tengah Gg. Bersama No.31 Rt. 19 Rw. 02
Kel. Kelayan Tengah Kec. Banjarmasin Selatan
Kota Banjarmasin

Ibu : Masdinah

Pekerjaan : Ibu Rumah Tangga

Alamat : Jl. Kelayan B Tengah Gg. Bersama No. 31 Rt. 19 Rw. 02
Kel. Kelayan Tengah Kec. Banjarmasin Selatan
Kota Banjarmasin

10. Saudara (Jumlah Saudara): Anak Ketiga dari Tiga Bersaudara

Banjarmasin, 9 Januari 2018
Penulis,

Muhammad Noor