

CHAPTER IV
FINDING AND DISCUSSION

This chapter consists of findings and discussion of the research. The finding is the information found the field, while the discussion is the process of making the a decision or a conclusion

A. Findings

The data for this study are alumni on English department at UIN Antasari Banjarmasin this study to find out what alumni work after they pass what they are and work after graduation. in this research to find out about alumni and some institutions that use alumni service.

Data source in this research is alumni of English Education Study Program 2011-2013. Every year as a sample. Data of alumni / graduates who are samples in this research for more details can be seen from the following table:

Tabel 1. Sample of Research

Year graduates	2011	2012	2013
Amount graduates	63	116	158
graduates sample	8	16	11

In the table above shows that the number of population and sample of research consisted of the graduates of 2011, 2012 and 2013 and not all pass and become sample in this study and can be seen only 8 alumni force

2011 who became respondents, from force 2012 only 16 alumni of the respondents and only 11 alumni of the generation of 2013 who became respondents.

The difficulty in collecting data is from all alumni only 72 contacts that writers can but only 50 contacts who respond or can be contacted but only 35 who answered the questionnaire while 15 no news and did not return the questionnaire given when contacted again some alumni did not respond and some said not filled and until these results have not been answered I decided not to ask again because maybe they are busy and do not have time to answer the questionnaire, therefore I only get 35 alumni as the target responders I learned

In this study also studied about recruiting alumni or institution using alumni services in this research there are about 33 companies or schools that employ alumni but only 10 companies are willing to participate for interviews for some reason, for more details can be seen in the table below. .

Waiting period is calculated from graduation until getting the first job. The work intended in this study is work in any field, although it does not fit the educational background of the administration. This is to accommodate alumni who get jobs outside the formation as teachers opened by both government and private.

Table 2. Transition period get the job

Transition period Alumnus	Before graduation	After graduation		Education next level
		< 6 month	>6 month	

Alumnus	10	23	1	1
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Based on the results of the above survey shows the distribution of respondents viewed from the length of waiting period to obtain a job after graduating from the english department. There are 10 alumni claiming to have got a job before graduation and there are 24 alumni claiming to get a job after graduation, 23 people claim to get less than 6 jobs and 1 person get job for more than 6 months. Thus the average graduate does not wait too long to get a job.

1. The suitability of alumni work with field of study

From the results of data processing obtained average value of job relevance to the field of study are presented in the following table as follows:

Table 3. Type the alumnus job

No	Type The Job	Alumni
1	Teacher	23
2	Not Teacher	11
3	Study Next Level	1
Total		35

From the above data it can be concluded that the alignment of alumni

work with the field of study is very satisfy because of 35 respondents only 11 people who work not in education while 24 people work in education.

In the above table the type of alumni work to become teachers or working individually, but to be more specific can be seen the work of alumni who categorized per year as the following table:

Table 4. English department graduate in 2011

Alumni	The job	
	Teacher	Swasta
8	6	2

It can be seen from the table above that the alumni of English language force in 2011, from 8 respondents who work as teachers as many as 6 people and 2 others work in the private sector.

Table 5. English department graduate in 2012

Alumni	The job	
	Teacher	Swasta
16	10	5

It can be seen from the above table that the alumnus of the department of English departments of 2012, from 10 out of 16 respondents have worked as teachers and 5 others work in the private sector.

Table 6 English department graduate in 2013

Alumni	The job	
	Teacher	Swasta
11	7	4

It can be seen from the table above that the alumnus of the department of 2013, from 7 of 11 respondents have worked as teachers and 4 others work in the private sector.

From the data obtained through the questionnaire distributed to the alumni with the question "seberapa besar persentase kesesuaian pengetahuan dan keterampilan yang saudara peroleh dari program study dengan tuntutan pekerjaan pertama saudara?" " which will be outlined in the following table:

Table.7 the alignment of alumni work with the knowledge and ability of alumni

Value	Respondent / alumni
$\geq 86\%$ (very appropriate)	19
76% - 85% (appropriate)	5
61% - 75% (quite appropriate)	2
51% - 59% (less appropriate)	3
$\leq 50\%$ (not appropriate)	4

From the table above we can see that 19 respondents from 35 respondents select (89% very appropriate) , 5 respondent select (76% -

85% appropriate) , 2 respondent select (61% - 75% quite appropriate) , 3 respondent select (51% - 59% less appropriate) and 4 respondent select (\leq 50% not appropriate).

From the data can be said that the alignment of alumni work with knowledge and skills is very appropriate because only 4 of 35 respondents who chose (50 inappropriate) from here can be concluded.

2. The satisfaction of alumni

Satisfaction of alumni for English Department at UIN Antasari Banjarmasin can be seen from respondent's assessment (alumni) to 2 aspects of assessment that is departmental service and competence gained during study in English department which can be seen from following table:

a. Satisfaction alumni from the service

Alumni's satisfaction about the services provided by the study program.

The satisfaction of the alumni to the service provided by the study program can be seen from the following table:

Table 8. Satisfaction alumni from the service

Satisfaction	Alumni
very satisfied	2
Satisfied	15
quite satisfied	18
less satisfied	-
not satisfied	-

From the table above can be seen that the level of satisfaction of the alumni of the services provided, from 35 respondents 2 people stated very satisfied with the services provided, 15 people are satisfied with the service and 18 people stated that they are quite satisfied with the service and can be seen that no alumni who give judgments less satisfied or dissatisfied with the services provided by alumni.

b. Satisfaction to The Competence Gained.

The level of satisfaction of alumni to the competencies that can be graduated from the study program can be seen in the following table:

Table 9. alumnus satisfaction of Competence

Satisfaction	Alumni
very satisfied	3
Satisfied	13
quite satisfied	17
less satisfied	2
not satisfied	-

It can be seen from the table above that the level of alumni satisfaction on the competence obtained, from 35 respondents 3 people stated that satisfied with the competence obtained, 13 people expressed satisfaction with the competence obtained and 2 people expressed less satisfied with the competence obtained can see that there is no alumni who give assessment of dissatisfaction to the

competence obtained From the above data about provided by the study program and competence obtained above can be concluded that the level of satisfaction of alumni to English department satisfactory because of the two data above there are no respondents (alumnus) that gives bad judgment and only 2 people who give less satisfied assessment of the competence that can.

3. The satisfaction of user

For this i can not only find corporate or school leaders but mostly just interview the representatives of the company or the so-called teachers represented by staff or teachers who teach there directly in interaction with the alumni, and I interview the recipients of the alumni who useful for getting info about alumni

Table 10. how to interview the user.

No	How To Interview	user
1	Face To Face	8
2	By Phone	3
Total		11

Can be seen from the table above this interview not only with face-to-face but 3 user do the interview with the phone, when I want to interview the interview users is not in banjarmasin and I ask permission to conduct interviews by phone.

To see the level of user satisfaction to alumni there are 2 assessment:

1. Satisfaction of User

From 11 users who are willing to be interviewed, I get different answers such as in educational institutions and in companies they are quite satisfied with the alumni in terms of work, ethics and how alumni communicate and how the alumni in implementing the process of learning and interaction with students (school)

Table 11. the User Satisfaction with alumni english department

No	User Satisfaction	Frekuensi
1	Very Satisfied	3
2	Satisfied	8
3	Less Satisfied	-
4	Not Satisfied	-
Total		11

Can be seen from the above table through interviews with users that 8 of users are satisfied with the performance of English department alumni and 3 users are very satisfied with the performance of alumnin while no one says that they are not satisfied or not fit with the alumni, so it can be concluded that users are satisfied with the alumni and nobody is not satisfied even though the users say there are some shortcomings of the alumni but it seems they still menganggap it reasonable.

2. Assessment of alumni

In the matter of user assessment on alumni they provide a satisfy assessment which I will attach to the following table

Table 12. user assessment on the alumnus of the English department

No	institution name	Nilai
1	The djari jari	7
2	BPBD kabupaten banjarmasin	8
3	Pt. Master karya nusa	7
4	Dana plus	8
5	MTS manarul huda kuala kapuas	8
6	MI muhamadiyah banjarmasin	9
7	MTS Rakha amuntai	8
8	Mts hidayatullah banjarmasin	7
9	SD islam integral hidayatullah banjarbaru	8,5
10	Pndok Pesantren al hikmah banjarmasin	9
11	Smp IT Qarahan Hasana Banjarbaru	7

This can be seen from 11 users who provide satisfy value can be seen by the average alumni given by users is 7.8 can be said that users against alumni is quite satisfactory.

B. DISSCATION

The purpose of this research is to know the condition of alumni after completion of study in english department at UIN Antasari Banjarmasin and to know user assessment to alumni.

Based on the data processing and analysis above, and according to the purpose of this thesis research, this study provides the following results:

1. On the results of the above data analysis tracer study is a very important and useful research because through tracer study can gather information about alumni in the form of alumni work, waiting period before getting a job, alumni assessment of the English department at UIN Antasari Banjarmasin and user opinion on alumni . This is in accordance with Schomburg who stated that Tracer Study or Graduate Survey is a survey (both written and oral) aimed at graduates of an educational institution that takes place sometime after graduation. Subjects of this search study may vary, either from university graduates as a whole, as well as graduates of a particular faculty. Generally, topics in the tracer study include the transition to the world of work, the use of the competencies gained, as well as the current work (Schomburg, 2003). The study of trace alumni or graduate survey or tracer study is also useful as one of the college accreditation facilitation. This tracer study is becoming increasingly important because it can provide various important information for the development of universities, acting as a tool to evaluate the relevance between higher education and the world

of work and can provide input for lecturers and administrators to improve performance (Sukardi, 2011). Thus tracer study is a very important study to obtain information for the development of learning systems.

2. From the collection of data about the satisfaction of alumni and users can be satisfied, The alumni can be said to be satisfied with the competencies and services provided, concluded from the assessment given by alumni from 35 respondents, only 2 people stated that they were dissatisfied and 33 other respondents stated that they were satisfied.
3. as well as users can be satisfied from the data that can dian from 11 users no one expressed dissatisfied or less satisfied with the performance of alumni. this is in accordance with (Simamora in Winarsih, 2007: 22). Stating satisfaction is an evaluative term that describes likes and dislikes. Kotler in Winarsih (2007: 22) also argues that Satisfaction is a feeling of pleasure or disappointment towards someone who comes from the comparison between the impression of the performance (or outcome) of a product or service with his expectations. Separate satisfaction can be measured from more dominant assessments that choose to be satisfied or dissatisfied.