

LAMPIRAN-LAMPIRAN
LEMBAR ANGKET (Koesioner)

Kepada Yth.

Bapak/Ibu/Sdr/I Nasabah BSI Cabang Banjarbaru

Assalamu'alaikum Wr.Wb

Dalam rangka penyelesaian studi di Universitas Islam Negeri Antasari Banjarmasin, dengan biodata sebagai berikut:

Nama : ANISA FITRI
Nim :170101060365
Fakultas :Ekonomi dan Bisnis Islam
Jurusan :Perbankan Syariah

Pada saat ini sedang menyusun skripsi dengan judul:

“Analisis Kualitas Layanan BSI Mobile Pada Nasabah Sebelum Dan Selama Pandemi Covid-19 Di Bank BSI Cabang Banjarbaru”

Sehubung dengan hal itu, maka saya membutuhkan informasi dan data dengan mengisi angket penelitian ini.

Atas partisipasi Bapak/Ibu/Sdr/I Nasabah BSI Cabang Banjarbaru disampaikan terimakasih

Banjarbaru, 2021



ANISA FITRI
Nim 170101060365

I. IDENTITAS RESPONDEN

1. Nama Lengkap :
2. Jenis Kelamin :
3. Usia anda saat ini ?
 - a. 20-25 tahun
 - b. 26-30 tahun
 - c. 31-35 tahun
 - d. 36-40 tahun
 - e. 41-45 tahun
 - f. lebih dari 45 tahun
4. Pendidikan terakhir anda
 - a. SD/MI
 - b. SMP/MTS
 - c. SMA/MA/SMK
 - d. D3
 - e. S1/S2/S3
 - f. Tidak sekolah
5. Pekerjaan anda
 - a. TNI/POLRI
 - b. PNS
 - c. Wiraswasta/Pengusaha
 - d. Petani
 - e. Pelajar/Mahasiswa
 - f. Lainnya

II. PETUNJUK PENGISIAN

Berilah penilaian dengan hal-hal yang Bapak/Ibu/Sdr/I rasakan. Pilihlah dan berilah tanda centang (√) pada kolom yang telah disediakan. Alternative jawaban dari diri sendiri:

Sangat Setuju :SS
 Setuju :S
 Netral :N
 Tidak Setuju :TS
 Sangat Tidak Setuju :STS

III. DAFTAR PERNYATAAN TENTANG KUALITAS LAYANAN BSI MOBILE SEBELUM PANDEMI COVID-19

PERSEPSI ATAS KECEPATAN

NO	PERNYATAAN	TANGGAPAN				
		SS	S	N	TS	STS
	KECEPATAN					
1	Menggunakan BSI mobile dapat menghemat waktu transaksi					
2	BSI mobile mempercepat transaksi					
3	Dengan menggunakan BSI mobile kebutuhan transaksi yang mendesak dapat teratasi					
4	BSI mobile dapat di akses dengan cepat					

PERSEPSI ATAS KEAMANAN

No	Daftar Pernyataan	SS	S	N	TS	STS
1	Dengan menggunakan BSI Mobile nomor PIN dan <i>password</i> nasabah akan terjamin keamanannya					

2	BSI Mobile memberikan keamanan data <i>transaksi</i> yang dilakukan					
3	BSI Mobile dapat digunakan dimanapun					
4	BSI Mobile telah aman dibandingkan dengan layanan bank lainnya					

PERSEPSI ATAS AKURASI DATA

No	Daftar Pernyataan	SS	S	N	TS	STS
1	Ketepatan transaksi menggunakan BSI mobile sangat baik					
2	BSI Mobile menjaga kerahasiaan data nasabah					
3	BSI Mobile menyediakan informasi yang cukup jelas					
4	BSI Mobile menyediakn informasi yang nasabah perlukan secara lengkap					

PERSEPSI ATAS KEPERCAYAAN

No	Daftar Pernyataan	SS	S	N	TS	STS
1	BSI Mobile lebih bisa dipercaya daripada bank lainnya					
2	BSI Mobile tidak mengandung unsur penipuan dalam melakukan transaksi					
3	BSI Mobile memberikan keamanan data transaksi yang dilakukan					
4	Menanggung dan merespon					

	kerugian nasabah apabila terjadi kesalahan pada layanan BSI Mobile					
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IV. DAFTAR PERNYATAAN TENTANG KUALITAS LAYANAN BSI MOBILE SELAMA PANDEMI COVID-19

PERSEPSI ATAS KECEPATAN

NO	PERNYATAAN	TANGGAPAN				
		SS	S	N	TS	STS
	KECEPATAN					
1	Menggunakan BSI mobile dapat menghemat waktu transaksi					
2	BSI mobile mempercepat transaksi					
3	Dengan menggunakan BSI mobile kebutuhan transaksi yang mendesak dapat teratasi					
4	BSI mobile dapat di akses dengan cepat					

PERSEPSI ATAS KEAMANAN

No	Daftar Pernyataan	SS	S	N	TS	STS
1	Dengan menggunakan BSI Mobile nomor PIN dan <i>password</i> nasabah akan terjamin keamanannya					
2	BSI Mobile memberikan keamanan data <i>transaksi</i> yang dilakukan					
3	BSI Mobile dapat digunakan dimanapun					
4	BSI Mobile telah aman dibandingkan dengan layanan bank lainnya					

PERSEPSI ATAS AKURASI DATA

No	Daftar Pernyataan	SS	S	N	TS	STS
1	Ketepatan transaksi menggunakan BSI mobile sangat baik					
2	BSI Mobile menjaga kerahasiaan data nasabah					
3	BSI Mobile menyediakan informasi yang cukup jelas					
4	BSI Mobile menyediakn informasi yang nasabah perlukan secara lengkap					

PERSEPSI ATAS KEPERCAYAAN

No	Daftar Pernyataan	SS	S	N	TS	STS
1	BSI Mobile lebih bisa dipercaya daripada bank lainnya					
2	BSI Mobile tidak mengandung unsur penipuan dalam melakukan transaksi					
3	BSI Mobile memberikan keamanan data transaksi yang dilakukan					
4	Menanggung dan merespon kerugian nasabah apabila terjadi kesalahan pada layanan BSI Mobile					

Hasil Pengolahan Data

A. Uji Validitas Sebelum Pandemi Covid-19

1. Indikator Kecepatan

		Correlations				
		P1.1	P1.2	P1.3	P1.4	Total
P1.1	Pearson Correlation	1	.905**	.860**	.736**	.946**
	Sig. (2-tailed)		.000	.000	.000	.000
	N	42	42	42	42	42
P1.2	Pearson Correlation	.905**	1	.840**	.696**	.930**
	Sig. (2-tailed)	.000		.000	.000	.000
	N	42	42	42	42	42
P1.3	Pearson Correlation	.860**	.840**	1	.736**	.929**
	Sig. (2-tailed)	.000	.000		.000	.000
	N	42	42	42	42	42
P1.4	Pearson Correlation	.736**	.696**	.736**	1	.874**
	Sig. (2-tailed)	.000	.000	.000		.000
	N	42	42	42	42	42
Total	Pearson Correlation	.946**	.930**	.929**	.874**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	42	42	42	42	42

** . Correlation is significant at the 0.01 level (2-tailed).

2. Indikator Keamanan

		Correlations				
		P1.1	P1.2	P1.3	P1.4	Total
P1.1	Pearson Correlation	1	.867**	.647**	.530**	.886**
	Sig. (2-tailed)		.000	.000	.000	.000
	N	42	42	42	42	42
P1.2	Pearson Correlation	.867**	1	.645**	.505**	.869**
	Sig. (2-tailed)	.000		.000	.001	.000
	N	42	42	42	42	42
P1.3	Pearson Correlation	.647**	.645**	1	.740**	.866**
	Sig. (2-tailed)	.000	.000		.000	.000
	N	42	42	42	42	42
P1.4	Pearson Correlation	.530**	.505**	.740**	1	.821**

	Sig. (2-tailed)	.000	.001	.000		.000
	N	42	42	42	42	42
Total	Pearson Correlation	.886**	.869**	.866**	.821**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	42	42	42	42	42

** . Correlation is significant at the 0.01 level (2-tailed).

3. Indikator Keakuratan

		Correlations				
		P1.1	P1.2	P1.3	P1.4	Total
P1.1	Pearson Correlation	1	.725**	.660**	.629**	.855**
	Sig. (2-tailed)		.000	.000	.000	.000
	N	42	42	42	42	42
P1.2	Pearson Correlation	.725**	1	.844**	.719**	.930**
	Sig. (2-tailed)	.000		.000	.000	.000
	N	42	42	42	42	42
P1.3	Pearson Correlation	.660**	.844**	1	.700**	.903**
	Sig. (2-tailed)	.000	.000		.000	.000
	N	42	42	42	42	42
P1.4	Pearson Correlation	.629**	.719**	.700**	1	.855**
	Sig. (2-tailed)	.000	.000	.000		.000
	N	42	42	42	42	42
Total	Pearson Correlation	.855**	.930**	.903**	.855**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	42	42	42	42	42

** . Correlation is significant at the 0.01 level (2-tailed).

4. Indikator Kepercayaan

		Correlations				
		P1.1	P1.2	P1.3	P1.4	Total
P1.1	Pearson Correlation	1	.331*	.364*	.248	.636**
	Sig. (2-tailed)		.032	.018	.113	.000
	N	42	42	42	42	42
P1.2	Pearson Correlation	.331*	1	.677**	.579**	.848**
	Sig. (2-tailed)	.032		.000	.000	.000
	N	42	42	42	42	42

P1.3	Pearson Correlation	.364*	.677**	1	.451**	.814**
	Sig. (2-tailed)	.018	.000		.003	.000
	N	42	42	42	42	42
P1.4	Pearson Correlation	.248	.579**	.451**	1	.751**
	Sig. (2-tailed)	.113	.000	.003		.000
	N	42	42	42	42	42
Total	Pearson Correlation	.636**	.848**	.814**	.751**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	42	42	42	42	42

*. Correlation is significant at the 0.05 level (2-tailed).

** Correlation is significant at the 0.01 level (2-tailed).

B. Uji Validitas Selama Pandemi Covid-19

1. Indikator Kecepatan

		Correlations				
		P1.1	P1.2	P1.3	P1.4	Total
P1.1	Pearson Correlation	1	.934**	.576**	.393**	.853**
	Sig. (2-tailed)		.000	.000	.010	.000
	N	42	42	42	42	42
P1.2	Pearson Correlation	.934**	1	.586**	.421**	.835**
	Sig. (2-tailed)	.000		.000	.005	.000
	N	42	42	42	42	42
P1.3	Pearson Correlation	.576**	.586**	1	.475**	.760**
	Sig. (2-tailed)	.000	.000		.001	.000
	N	42	42	42	42	42
P1.4	Pearson Correlation	.393**	.421**	.475**	1	.738**
	Sig. (2-tailed)	.010	.005	.001		.000
	N	42	42	42	42	42
Total	Pearson Correlation	.853**	.835**	.760**	.738**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	42	42	42	42	42

** Correlation is significant at the 0.01 level (2-tailed).

2. Indikator Keamanan

		Correlations				
		P1.1	P1.2	P1.3	P1.4	Total
P1.1	Pearson Correlation	1	.892**	.733**	.636**	.912**
	Sig. (2-tailed)		.000	.000	.000	.000
	N	42	42	42	42	42
P1.2	Pearson Correlation	.892**	1	.741**	.688**	.925**
	Sig. (2-tailed)	.000		.000	.000	.000
	N	42	42	42	42	42
P1.3	Pearson Correlation	.733**	.741**	1	.698**	.880**
	Sig. (2-tailed)	.000	.000		.000	.000
	N	42	42	42	42	42
P1.4	Pearson Correlation	.636**	.688**	.698**	1	.856**
	Sig. (2-tailed)	.000	.000	.000		.000
	N	42	42	42	42	42
Total	Pearson Correlation	.912**	.925**	.880**	.856**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	42	42	42	42	42

** . Correlation is significant at the 0.01 level (2-tailed).

3. Indikator Keakuratan

		Correlations				
		P1.1	P1.2	P1.3	P1.4	Total
P1.1	Pearson Correlation	1	.709**	.581**	.607**	.827**
	Sig. (2-tailed)		.000	.000	.000	.000
	N	42	42	42	42	42
P1.2	Pearson Correlation	.709**	1	.680**	.791**	.916**
	Sig. (2-tailed)	.000		.000	.000	.000
	N	42	42	42	42	42
P1.3	Pearson Correlation	.581**	.680**	1	.691**	.843**
	Sig. (2-tailed)	.000	.000		.000	.000
	N	42	42	42	42	42
P1.4	Pearson Correlation	.607**	.791**	.691**	1	.894**
	Sig. (2-tailed)	.000	.000	.000		.000
	N	42	42	42	42	42
Total	Pearson Correlation	.827**	.916**	.843**	.894**	1

Sig. (2-tailed)	.000	.000	.000	.000	
N	42	42	42	42	42

** . Correlation is significant at the 0.01 level (2-tailed).

4. Indikator Kepercayaan

		Correlations				
		P1.1	P1.2	P1.3	P1.4	Total
P1.1	Pearson Correlation	1	.013	.059	.315*	.480**
	Sig. (2-tailed)		.937	.713	.042	.001
	N	42	42	42	42	42
P1.2	Pearson Correlation	.013	1	.777**	.548**	.790**
	Sig. (2-tailed)	.937		.000	.000	.000
	N	42	42	42	42	42
P1.3	Pearson Correlation	.059	.777**	1	.541**	.808**
	Sig. (2-tailed)	.713	.000		.000	.000
	N	42	42	42	42	42
P1.4	Pearson Correlation	.315*	.548**	.541**	1	.838**
	Sig. (2-tailed)	.042	.000	.000		.000
	N	42	42	42	42	42
Total	Pearson Correlation	.480**	.790**	.808**	.838**	1
	Sig. (2-tailed)	.001	.000	.000	.000	
	N	42	42	42	42	42

*. Correlation is significant at the 0.05 level (2-tailed).

** . Correlation is significant at the 0.01 level (2-tailed).

C. Uji Reliabilitas Sebelum Covid-19

1. Indikator Kecepatan

Reliability Statistics		
Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.934	.940	4

2. Indikator Keamanan

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.871	.884	4

3. Indikator Keakuratan

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.908	.909	4

4. Indikator Kepercayaan

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.760	.760	4

D. Uji Reliabilitas Selama Covid-19

1. Indikator Kecepatan

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.803	.838	4

2. Indikator Keamanan

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.910	.916	4

3. Indikator Keakuratan

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.894	.893	4

4. Indikator Kepercayaan

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.707	.706	4

E. Uji Normalitas Sebelum Covid-19

1. Indikator Kecepatan

One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		42
Normal Parameters ^{a,b}	Mean	.0000000
	Std. Deviation	1.14021240
Most Extreme Differences	Absolute	.084
	Positive	.084
	Negative	-.068

Test Statistic	.084
Asymp. Sig. (2-tailed)	.200 ^{c,d}
Exact Sig. (2-tailed)	.905
Point Probability	.000

- a. Test distribution is Normal.
- b. Calculated from data.
- c. Lilliefors Significance Correction.
- d. This is a lower bound of the true significance.

2. Indikator Keamanan

One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		42
Normal Parameters ^{a,b}	Mean	.0000000
	Std. Deviation	1.07382614
Most Extreme Differences	Absolute	.094
	Positive	.094
	Negative	-.076
Test Statistic		.094
Asymp. Sig. (2-tailed)		.200 ^{c,d}
Exact Sig. (2-tailed)		.818
Point Probability		.000

- a. Test distribution is Normal.
- b. Calculated from data.
- c. Lilliefors Significance Correction.
- d. This is a lower bound of the true significance.

3. Indikator Keakuratan

One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		42
Normal Parameters ^{a,b}	Mean	.0000000
	Std. Deviation	1.08279278
Most Extreme Differences	Absolute	.120

	Positive	.120
	Negative	-.082
Test Statistic		.120
Asymp. Sig. (2-tailed)		.137 ^c
Exact Sig. (2-tailed)		.540
Point Probability		.000

- a. Test distribution is Normal.
 b. Calculated from data.
 c. Lilliefors Significance Correction.

4. Indikator Kepercayaan

One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		42
Normal Parameters ^{a,b}	Mean	.0000000
	Std. Deviation	1.14735985
Most Extreme Differences	Absolute	.113
	Positive	.113
	Negative	-.076
Test Statistic		.113
Asymp. Sig. (2-tailed)		.200 ^{c,d}
Exact Sig. (2-tailed)		.611
Point Probability		.000

- a. Test distribution is Normal.
 b. Calculated from data.
 c. Lilliefors Significance Correction.
 d. This is a lower bound of the true significance.

5. Hasil Keseluruhan

One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		42
Normal Parameters ^{a,b}	Mean	.0000000
	Std. Deviation	1.05473089
Most Extreme Differences	Absolute	.107

	Positive	.107
	Negative	-.086
Test Statistic		.107
Asymp. Sig. (2-tailed)		.200 ^{c,d}
Exact Sig. (2-tailed)		.679
Point Probability		.000

- a. Test distribution is Normal.
- b. Calculated from data.
- c. Lilliefors Significance Correction.
- d. This is a lower bound of the true significance.

F. Uji Normalitas Selama Covid-19

1. Indikator Kecepatan

One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		42
Normal Parameters ^{a,b}	Mean	.0000000
	Std. Deviation	1.08523845
Most Extreme Differences	Absolute	.143
	Positive	.115
	Negative	-.143
Test Statistic		.143
Asymp. Sig. (2-tailed)		.031 ^c
Exact Sig. (2-tailed)		.327
Point Probability		.000

- a. Test distribution is Normal.
- b. Calculated from data.
- c. Lilliefors Significance Correction.

2. Indikator Keamanan

One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		42
Normal Parameters ^{a,b}	Mean	.0000000

	Std. Deviation	1.04744969
Most Extreme Differences	Absolute	.117
	Positive	.071
	Negative	-.117
Test Statistic		.117
Asymp. Sig. (2-tailed)		.162 ^c
Exact Sig. (2-tailed)		.569
Point Probability		.000

- a. Test distribution is Normal.
- b. Calculated from data.
- c. Lilliefors Significance Correction.

3. Indikator Keakuratan

One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		42
Normal Parameters ^{a,b}	Mean	.0000000
	Std. Deviation	1.00537326
Most Extreme Differences	Absolute	.111
	Positive	.104
	Negative	-.111
Test Statistic		.111
Asymp. Sig. (2-tailed)		.200 ^{c,d}
Exact Sig. (2-tailed)		.637
Point Probability		.000

- a. Test distribution is Normal.
- b. Calculated from data.
- c. Lilliefors Significance Correction.
- d. This is a lower bound of the true significance.

4. Indikator Kepercayaan

One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		42
Normal Parameters ^{a,b}	Mean	.0000000

	Std. Deviation	1.11007999
Most Extreme Differences	Absolute	.150
	Positive	.150
	Negative	-.077
Test Statistic		.150
Asymp. Sig. (2-tailed)		.018 ^c
Exact Sig. (2-tailed)		.271
Point Probability		.000

- a. Test distribution is Normal.
- b. Calculated from data.
- c. Lilliefors Significance Correction.

5. Hasil Keseluruhan

One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		42
Normal Parameters ^{a,b}	Mean	.0000000
	Std. Deviation	.98527878
Most Extreme Differences	Absolute	.113
	Positive	.085
	Negative	-.113
Test Statistic		.113
Asymp. Sig. (2-tailed)		.200 ^{c,d}
Exact Sig. (2-tailed)		.621
Point Probability		.000

- a. Test distribution is Normal.
- b. Calculated from data.
- c. Lilliefors Significance Correction.
- d. This is a lower bound of the true significance.

G. Uji Hipotesis

1. Indikator Kecepatan

Group Statistics

	Sebelum_Selama	N	Mean	Std. Deviation	Std. Error Mean
Sebelum_dan_Selama	Sebelum	42	17.86	2.333	.360
_Pandemi_Covid_19	Selama	42	18.40	1.697	.262

Independent Samples Test

		Levene's Test for Equality of Variances		t-test for Equality of Means					95% Confidence Interval of the Difference	
		F	Sig.	t	df	Sig. (2- tailed)	Mean Difference	Std. Error Difference	Lower	Upper
Sebelum_dan_Selama_Pandemi_Covid_19	Equal variances assumed	6.530	.012	-1.230	82	.222	-.548	.445	-1.433	.338
	Equal variances not assumed			-1.230	74.906	.222	-.548	.445	-1.434	.339

2. Indikator Keamanan

Group Statistics

	Sebelum_Selama	N	Mean	Std. Deviation	Std. Error Mean
Sebelum_dan_Selama_Pandemi_Covid_19	Sebelum	42	16.79	2.364	.365
	Selama	42	17.02	2.268	.350

Independent Samples Test

		Levene's Test for Equality of Variances		t-test for Equality of Means				
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		F	Sig.	t	df	Sig. (2-tailed)	Mean Difference	Std. Error Difference	95% Confidence Interval of the Difference	
									Lower	Upper
Sebelum_dan_Selama_Pandemi_Covid_19	Equal variances assumed	.024	.878	-.471	82	.639	-.238	.506	-1.244	.768
	Equal variances not assumed			-.471	81.862	.639	-.238	.506	-1.244	.768

3. Indikator Keakuratan

Group Statistics

	Sebelum_Selama	N	Mean	Std. Deviation	Std. Error Mean
Sebelum_dan_Selama_Pandemi_Covid_19	Sebelum	42	16.71	2.402	.371
	Selama	42	17.45	2.255	.348

Independent Samples Test

		Levene's Test for Equality of Variances		t-test for Equality of Means						
		F	Sig.	t	df	Sig. (2-tailed)	Mean Difference	Std. Error Difference	95% Confidence Interval of the Difference	
									Lower	Upper
Sebelum_dan_Selama_Pandemi_Covid_19	Equal variances assumed	.005	.946	-1.452	82	.150	-.738	.508	-1.749	.273
	Equal variances not assumed			-1.452	81.673	.150	-.738	.508	-1.749	.273

4. Indikator Kepercayaan

Group Statistics

	Sebelum_Selama	N	Mean	Std. Deviation	Std. Error Mean
Sebelum_dan	Sebelum	42	15.93	1.930	.298
_Selama_Pan	Selama	42	16.38	1.607	.248
demi_Covid_19					

Independent Samples Test

	Levene's Test for Equality of Variances		t-test for Equality of Means						
	F	Sig.	t	df	Sig. (2-tailed)	Mean Difference	Std. Error Difference	95% Confidence Interval of the Difference	
								Lower	Upper
Sebelum_dan_Selama_Pandemi_Covid_19	1.062	.306	-1.167	82	.247	-.452	.388	-1.223	.319
			-1.167	79.393	.247	-.452	.388	-1.224	.319

5. Hasil Keseluruhan

Group Statistics

	Sebelum_Selama	N	Mean	Std. Deviation	Std. Error Mean
Hasil_Seluruh	Sebelum	42	67.29	7.927	1.223
_Sebelum_Selama_Covid_19	Selama	42	69.24	6.928	1.069

Independent Samples Test

Levene's Test for Equality of Variances		t-test for Equality of Means	

		F	Sig.	t	df	Sig. (2-tailed)	Mean Difference	Std. Error Difference	95% Confidence Interval of the Difference	
									Lower	Upper
Hasil_Seluruh	Equal variances assumed	.134	.715	-1.202	82	.233	-1.952	1.624	-5.184	1.279
_Sebelum_Se lama_Covid_1	Equal variances not assumed			-1.202	80.553	.233	-1.952	1.624	-5.185	1.280

DOKUMENTASI



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