

CHAPTER V

CLOSURE

In this section, the researcher presents the findings that answer the two research questions posed by this study. In addition, there are also some suggestions related to the research topic.

A. Conclusion

This research aims to find out problems and strategies for intercultural communication in learning English. This research uses a case study research design to collect qualitative findings using questionnaires and interviews. The following description provides a brief overview of the findings and discussion of each research question in this study.

1. The problem of intercultural communication the question is:

The statement of this research

What are the problems of intercultural communication in English learning?

The problems of intercultural communication in learning English are anxiety, the assumption of similarities, ethnocentrism, stereotypes, and prejudice. The problem of intercultural communication when learning English that exists and is most felt by students is ethnocentrism.

2. The strategies of intercultural communication the question is:

The statement of this research

What are the strategies to overcome the problems of intercultural communication in English learning?

The strategies used by students to overcome the problems of intercultural communication in learning English are recognizing the customs of the culture, self-evaluation, and recognizing the existence of cultural differences.

B. Suggestions

Based on the discussion and conclusion. The researcher gives suggestions as below:

1. Teacher

Researcher expect educators to always pay attention and always take the time to make students aware of the importance of learning their own culture and the culture of others, so that students can prepare themselves to be able to adapt to different cultural environments, especially in intercultural communication in learning English.

2. Other Researcher

The researcher also suggests that future researchers use the results of this research as additional references and to enrich the data. The next suggestion is to continue research with a deeper focus to understand the causes of intercultural communication problems and how these strategies are applied when facing intercultural communication situations in the context of English learning. Moreover, other researchers can conduct research entitled "Analysis and Strategy for Solving Intercultural Communication Problems in English Language Learning: Case Study of Darul Hijrah Students"