

CHAPTER V

CLOSURE

In this chapter, the researcher delivered the conclusion and suggestion according to the analysis in the previous chapter.

A. Conclusion

As stated on the research result of tutor's Politeness of Maxim in English UPB class, it might the conclusion that there were six Maxim of Politeness applied by the English tutor, as follow: 1) Tact Maxim, 2) Generosity Maxim, 3) Approbation Maxim, 4) Modesty Maxim, 5) Agreement Maxim, and 6) Sympathy Maxim. Following by those, the students followed these 10 rules of netiquette as their online interaction, as follow: 1) The students remembered if there were human in front of their screen, 2) The students adhered the same standard of behavior online that they followed in real life, 3) The students knew where they were in cyberspace, 4) The students respected other people time and bandwidth, 5) The students had to make their-self look good at online, 6) The students shared expert knowledge, 7) The student helped keep flame wars under control, 8) The students respected other people's privacy, 9) The students did not abuse their power, and 10) The students be forgiving of other people's mistake. As a result, the students in the English UPB class followed the tutor's politeness and their netiquette were generally respectful.

B. Suggestion

The conclusion offered the following suggestions.

1. It is advised that students follow certain netiquette norms in order to teach them about appropriate online behavior and to highlight the value of being polite. These rules include not using insulting phrases or participating in cyberbullying, honoring the points of view of others, and avoiding from using a lot of capital letters or bad emoticons. When speaking with their tutors, students should also be aware of the language and manner they use, making sure to clearly and positively speak what they have to say.
2. Tutors, on the other hand, should adopt a maxim of politeness by responding to students' questions in a timely and polite manner, providing helpful feedback, and maintaining a professional and respectful manner at all times. By following these suggestions, students can establish a positive online learning environment and tutors can effectively support their educational journey.